## Contents

**About Us** 5  
**Continuing Education Offerings** 7  
**A Quick Look...** 8  
**Course Features Guide** 9  
**Clinical Documentation Improvement** 11  
  - Product Ladder 12  
  - CDI Essential Skills 13  
  - Clinical Documentation Improvement Boot Camp® Online 14  
  - ICD-10-PCS for CDI Boot Camp® Online 15  
  - CDI and Quality Care Measures Boot Camp® Online 16  
  - Clinical Documentation Essentials for the Hospital Provider 17  
  - Risk Adjustment Documentation and Coding Boot Camp® Online 18  
  - Coming Soon! 19  
**Coding, Compliance, Case Management, and Revenue Cycle** 21  
  - Products 22  
  - Certified Coder Boot Camp®—Original Online 23  
  - Certified Coder Boot Camp®—Inpatient Online 24  
  - Risk Adjustment Documentation and Coding Boot Camp® Online 25  
  - JustCoding’s Essential Skills Online Learning Library 26  
  - JustCoding’s Essential Skills for CPT Coding 27  
  - JustCoding’s Essential Skills for ICD-10-CM Coding 28
## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>JustCoding’s Essential Skills for ICD-10-PCS Coding</td>
<td>29</td>
</tr>
<tr>
<td>Corporate Compliance eLearning Library</td>
<td>30</td>
</tr>
<tr>
<td>HIPAA Privacy and Security eLearning Library</td>
<td>31</td>
</tr>
<tr>
<td>Revenue Integrity Essential Skills Online Learning</td>
<td>32</td>
</tr>
<tr>
<td>Case Management and Utilization Review</td>
<td>33</td>
</tr>
<tr>
<td>Essential Skills Online Learning</td>
<td></td>
</tr>
<tr>
<td>Coming Soon!</td>
<td>34</td>
</tr>
<tr>
<td><strong>Safety &amp; Compliance</strong></td>
<td>35</td>
</tr>
<tr>
<td>OSHA Online Training Pack</td>
<td>36</td>
</tr>
<tr>
<td>Safety Training for Healthcare Professionals</td>
<td>37</td>
</tr>
<tr>
<td>Corporate Compliance eLearning Library</td>
<td>38</td>
</tr>
<tr>
<td>HIPAA Privacy and Security eLearning Library</td>
<td>39</td>
</tr>
<tr>
<td><strong>Post-Acute Care</strong></td>
<td>41</td>
</tr>
<tr>
<td>Product Ladder</td>
<td>42</td>
</tr>
<tr>
<td>Homecare OASIS Associate (HOA)</td>
<td>43</td>
</tr>
<tr>
<td>Homecare Coding Associate (HCA)</td>
<td>44</td>
</tr>
<tr>
<td>Homecare Hospice Associate (HHA)</td>
<td>45</td>
</tr>
<tr>
<td>Certificate in Hospital Patient Advocacy</td>
<td>46</td>
</tr>
<tr>
<td>Certificate in Patient Advocacy</td>
<td>47</td>
</tr>
<tr>
<td>Provider Enrollment Specialist Certificate</td>
<td>48</td>
</tr>
<tr>
<td><strong>Graduate Medical Education</strong></td>
<td>49</td>
</tr>
<tr>
<td>Residency Program Coordinator</td>
<td></td>
</tr>
<tr>
<td>Boot Camp®—Online</td>
<td>50</td>
</tr>
<tr>
<td>Coming Soon!</td>
<td>51</td>
</tr>
</tbody>
</table>
The H3.Group empowers today’s healthcare professionals with solution-focused information and intelligence to guide their organizations’ efforts in achieving compliance, financial performance, leadership, and organizational excellence. In addition, the H3.Group nurtures and provides access to productive C-suite relationships and engaged professional networks, deploys subject matter expertise into key functional areas, and enhances the utility of proprietary decision-support knowledge.

Healthcare faces an unprecedented period of transition that brings uncertainty and opportunity. As policies and regulations are revisited and payment models changed, the need for actionable guidance and expert training for all provider settings and functional areas will increase dramatically. The H3.Group provides this guidance and training by bringing together award-winning tools, experts, and thought leadership that offer the healthcare industry knowledge, insight, and solutions not found anywhere else.

With more than 20 years of experience, HCPro is a leading provider of integrated information, education, training, and consulting products and services in the vital areas of healthcare regulation and compliance. Our mission is to meet the specialized informational, advisory, and educational needs of the healthcare industry. As an acknowledged industry authority in healthcare regulation and compliance, HCPro focuses on providing its clients assistance and expertise in the areas of long-term care, accreditation, medical staff affairs, credentialing, privileging, medical record management, regulatory compliance, nursing, quality/patient safety, infection control, and workplace safety.

To accomplish its mission, HCPro provides this specialized information in a variety of products. Ask about our magazines, newsletters, books, videos, audio conferences, training handbooks, and e-newsletters to learn more!

Visit www.hcmarketplace.com for more information.
About Us

The Association of Clinical Documentation Improvement Specialists (ACDIS) is the premier association for CDI professionals, providing a medium for education, professional growth, program recognition, and networking.

With the healthcare industry’s ongoing effort to provide higher-quality care at lower costs, the role of CDI leadership and CDI professionals in capturing accurate, codable clinical data within the healthcare record has become increasingly vital to quality improvement initiatives, compliance, and the revenue cycle. As the first and only national association dedicated to CDI, ACDIS is the go-to resource and home base for CDI specialists, CDI and HIM managers, and physician advisors to CDI.

ACDIS has more than 5,400 members and more than 40 local chapters.

ACDIS members receive the esteemed bimonthly publication CDI Journal; thought leadership through position papers, white papers, and benchmarking surveys; and networking from events such as the Quarterly Conference Call and the annual ACDIS Conference.

DecisionHealth, part of the H3.Group, has been providing information, guidance, and tools to healthcare businesses for more than 30 years. Its publications, software, and educational events help providers with issues impacting their revenue cycle—from patient intake to coding, billing, and denials management. DecisionHealth is well-known for publishing Part B News, Home Health Line, as well as producing the Complete Home Health ICD-10-CM Diagnosis Coding Manual. With its release of the Home Health Coding Center and SelectCoder, it offers online coding and compliance applications that redefine the user experience and exponentially increase productivity.

Visit www.decisionhealth.com for more information.

DecisionHealth
an H3.Group brand

Visit www.decisionhealth.com for more information.
Continuing Education Offerings

The H3.Group is proud to offer continuing education opportunities from the following organizations*:

**AAPC**

Accreditation Council for Continuing Medical Education (ACCME)

HCPro is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

**American Health Information Management Association (AHIMA)**

American Nurses Credentialing Center (ANCC)

HCPro is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

**Association of Clinical Documentation Improvement Specialists (ACDIS)**

The Certified Clinical Documentation Specialist (CCDS) credential provides a mark of distinction for the CDI profession. Applicants who pass the certifying exam receive the designation CCDS.

**Board of Medical Specialty Coding & Compliance (BMSC)**

The Board of Medical Specialty Coding & Compliance (BMSC) is the credentialing arm of the Association of Home Care Coding & Compliance (AHCC), an education and training division of DecisionHealth.

**California Board of Registered Nursing**

**Commission for Case Manager Certification (CCMC)**

**Commonwealth Educational Seminars (CES)**

**Compliance Certification Board (CCB)**

**National Association of Long Term Care Administrator Boards (NAB)**

**National Association of State Boards of Accountancy (NASBA)**

* Continuing education offerings vary. Please refer to the specific course library for information on which credits are offered.
A Quick Look...

**Number of users**
Proudly educating over 150K learners

**Number of courses**
Offering over 30 libraries with more than 300 course modules

**Industry experts**
Our nationally recognized experts create and maintain course materials. Together they hold over 50 credentials and 250 years of experience. Visit our website for complete bios.

**SCORM-compliant**
Track progress and ensure compliance using our online training platform or your own
Ask the Expert
For the duration of their course access, students can send questions directly to the instructors who create, maintain, and teach the course! Instructors respond within 2–3 business days (or faster) and create an individualized learning experience that is lost in traditional online training.

Audio
Modules are narrated in lecture style, meaning slides aren’t simply read back to students.

Case Studies
Also called Case Scenarios or Operative Reports, these in-depth exercises challenge students to apply their new-found skills in real-life applications. Students are asked to work through questions and scenarios on their own before viewing the expert’s reasoning for the correct answers.

Continuing Education Units
Continuing education units are available for our courses. Visit our website for up-to-date information on credit types and numbers.

Knowledge Checks
Questions come in a variety of formats and are strategically placed throughout the modules to ensure learner understanding.

Library Duration
Overall duration and continuing education hours (if applicable) are determined by final audio time. However, factors like prior experience with the subject matter, understanding of basic concepts, note taking, etc. will vary by user and may alter the time required to complete the lessons.

Office Hours
This unique feature gives students the opportunity to join an office hour call with one of their instructors. Call in to ask questions, join the discussion, or hear about challenges your colleagues are facing.

Resources
Students can download or print study guides at their convenience to take notes before, during, or after the module. Some modules also include other ancillary resources, like worksheets, reference materials, or glossary terms.

Scripts
A copy of the narration is included in each module file for students who prefer to read along, or in facility settings that don’t allow use of speakers.

Video Scenarios
Video-based scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement.
"I use the information every day that I work. It is very useful and I would recommend this class to anyone thinking of becoming a CDI specialist."

–CDI Boot Camp participant
Clinical Documentation Improvement
PRODUCT LADDER

Advance along the novice-to-expert continuum with online learning!

Advanced:
- Clinical Documentation Essentials for the Hospital Provider
- Risk Adjustment Documentation and Coding Boot Camp® Online

Intermediate:
- CCDS Exam Prep Class Online
- CDI and Quality Care Measures Boot Camp® Online

Foundational:
- Clinical Documentation Improvement Boot Camp® Online
- ICD-10-PCS for CDI Boot Camp® Online

Beginner:
- CDI Essential Skills
CDI Essential Skills

About

CDI Essential Skills is an essential training tool for any new CDI specialist or CDI department onboarding new staff. Whether your new CDI specialist is a nurse who needs to learn coding and reimbursement basics, or an HIM/coding professional who requires additional training in pathophysiology and techniques for physician engagement, ACDIS’ CDI Essential Skills online learning library provides the core skills needed to get staff up to speed in an engaging, interactive learning format.

Course Titles:

- Introduction to CDI: Core Concepts and Professional Skills
- Understanding the DRG and IPPS Systems
- Coding Essentials for the CDI Specialist
- Conducting the Health Record Review
- Introduction to Queries and the Query Process
- Documentation Requirements for Sepsis
- Documentation Requirements for CHF
- Documentation Requirements for Respiratory Failure
- Documentation Requirements for Malnutrition

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Library Duration:
9 hours

CEUs:
AHIMA, ANCC, CCDS
Clinical Documentation Improvement Boot Camp® Online

About

The original and the best CDI training! Trusted by thousands of CDI specialists as the go-to source for CDI education, this course teaches about MS-DRG methodology, including how MS-DRGs are assigned and how documentation affects code assignment and sequencing. It covers ACDIS-endorsed best practices for medical record review and compliant physician querying.

Course Titles:

- Introduction: International Classification of Diseases, Code Assignment, Reportable Diagnoses
- Introduction to Code Sets: Diagnosis Codes and Sequencing/Procedure Code Sets
- The IPPS and MS-DRGs
- Record Review and Communication With Physicians: Querying
- DRG Assignment Using DRG Expert®
- Key Diseases Associated With Infectious Diseases and Complications
- Key Diagnoses in Trauma and the Musculoskeletal System
- Key Diagnoses in Diseases of the Skin
- Key Diseases of the Respiratory System (Parts 1 & 2)
- Key Diseases Associated With the Urinary System
- Key Diseases Associated With the Digestive and Hepatobiliary Systems
- Neoplasms and Associated Conditions
- Key Diseases of the Circulatory System (Parts 1 & 2)
- Key Diseases of the Nervous System and Mental Health (Parts 1–3)
- Key Endocrine, Nutritional, and Metabolic Disorders
- Basic CDI Metrics, Professionalism, & Compliance
- Final Exam

Library Duration:
19 hours

CEUs:
AHIMA, ANCC, CCDS, CCMC, CME

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Audio/Scripts:
Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:
Download or print study guides, worksheets, and more

Join our instructor-led office hours call to ask questions or join the discussion!
ICD-10-PCS for CDI Boot Camp® Online

About
Clinical documentation improvement specialists can master ICD-10-PCS with this easy-to-follow class. It is designed to walk CDI professionals through how ICD-10 procedural coding is structured and provide strategies for how to influence proper coding. It covers building a code, root operations, and common procedural codes.

Course Titles:
- Introduction to ICD-10-PCS
- Identification of the Root Operation
- Completion of the ICD-10-PCS Code Characters 4, 5, 6, & 7
- Alternative Sections
- Common Procedures for the Medicare Population
- Cardiovascular Procedures

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Resources:
Download or print study guides, worksheets, and more

Library Duration:
5 hours

CEUs:
AAPC, AHIMA, ANCC, CCDS, CME

Talk to an eLearning expert—call 877-233-8734.
CDI and Quality Care Measures Boot Camp® Online

About

The CDI and Quality Care Measures Boot Camp® Online is an intensive course designed for CDI departments/programs looking to move to the next level of CDI—not just diagnosis review and clarification, but how diagnoses impact hospital quality metrics and influence indirect revenues. This course covers publicly reported quality data and how code assignment affects quality metrics, including but not limited to the Hospital Value-Based Purchasing Program. Students will learn the why and how of reviewing complex cases involving Patient Safety Indicators (PSI) and hospital-acquired infections (HAI), and gain measurable strategies for improving their hospital profiles and positively influencing their facility's value-based incentive.

Course Titles:
- Introduction to Healthcare Data and Public Reporting
- Introduction to Diagnosis & Procedure Coding and Data Collection
- IPPS and MS-DRGs
- Introduction to Quality
- Risk Adjustment in Quality
- Hospital-Acquired Conditions
- Hospital Inpatient Quality Reporting
- Hospital Value-Based Purchasing
- Hospital Readmissions Reduction Program
- Patient Safety Indicators
- Healthcare-Associated Infections
- Final Exam

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Library Duration:
8.7 hours

CEUs:
AHIMA, ANCC, CCDS, CCMC, CME
Clinical Documentation Essentials for the Hospital Provider

About

Clinical Documentation Essentials for the Hospital Provider gives hospitalists and other physicians a thorough grounding in the basics of compliant clinical documentation. Designed for the busy physician, each module only requires about 10 minutes to complete. Learners will be able to describe how complete and accurate documentation ensures a thorough depiction of a patient's severity of illness. After taking all modules, learners will have the opportunity to take a final examination and earn a Certificate of Documentation Integrity along with CME and CCDS credits.

Course Titles:
- CDI and Its Importance
- Clinical Terms vs. Coding-Based Language
- Coding Primer
- Hospital Reimbursement
- ICD-10
- Patient Status: Inpatient vs. Observation
- Recovery Auditors
- Common Documentation Needs for Diagnoses of the Circulatory System (Parts 1 & 2)
- Common Documentation Needs for Diagnoses of the Endocrine System and Skin
- Common Documentation Needs for Diagnoses of the Gastrointestinal System
- Common Documentation Needs for Diagnoses Related to Injuries and Medication Reactions
- Common Documentation Needs for Diagnoses of the Nervous System
- Common Documentation Needs Related to Renal Function
- Common Documentation Needs for Diseases of the Respiratory System
- Common Documentation Needs Related to Sepsis and Shock

Library Duration:
3 hours

CEUs:
CCDS, CME

Clinical Scenarios:
Practical situations challenge students to apply newly developed skills to real-life applications and include the instructor's explanation for the correct answers

Audio:
Modules are narrated in lecture style—slides aren't simply read to students

Resources:
Download or print study guides, worksheets, and more

10-minute modules created by the busy physician for the busy physician!
About

This in-depth Boot Camp goes beyond just knowing how to code for a condition. It explores where to obtain coding information as well as where to look for documentation deficiencies to improve overall risk scores. Similar to how implementing a CDI department strengthens documentation for DRG assignment, this Boot Camp uses the same principles to improve documentation for risk adjustment.

From tackling the concept of risk adjustment and how it is calculated, to focusing on specific diagnoses and conditions that may affect overall risk scores, this Boot Camp will ensure understanding of all facets of risk adjustment and help position your organization to make the best decisions.

Course Titles:

- CMS Reimbursement: IPPS, OPPS, and Medicare Advantage
- ICD-10-CM Diagnosis Coding: Documentation Sources, Diagnosis Selection, and Official Guidelines
- Introduction to Risk Adjustment: Review of Risk Adjustment Methodologies
- Hierarchical Condition Categories and the Hierarchies (Parts 1 & 2)
- Disease Interactions and Disabled Disease Interactions
- Risk Adjustment Validation: RADV Audits
- Additional Practice
- Final Exam

Ask the Expert:

Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio/Scripts:

Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:

Download or print study guides, worksheets, and more

Additional exercises allow learners to apply concepts to real-life situations for both the inpatient and outpatient settings!
CCDS Exam Prep Class Online

The CCDS Exam Prep Class Online prepares students to take the Certified Clinical Documentation Specialist (CCDS) certification exam with confidence. Ten courses cover the main focus areas of the CCDS examination outline and review key content areas related to clinical documentation improvement (CDI). This class equips students with test-taking skills that enable them to apply their CDI knowledge to the examination.

Course Titles:

- Introduction
- Healthcare Regulations and the IPPS
- Medical Record Documentation
- Official Guidelines for Coding and Reporting
- DRG Assignment Using DRG Expert®
- A&P, Pathophysiology, and Pharmacology
- Ethics, Professionalism, and Compliance
- Impact of Reportable Diagnoses on Quality Care Measures
- CDI Program Analysis
- Conclusion
Customize your compliance training—add your organization's policies, company logo, and more!
Coding, Compliance, Case Management, and Revenue Cycle
PRODUCTS

Coding:
- Certified Coder Boot Camp®—Original Online
- Certified Coder Boot Camp®—Inpatient Online
- Risk Adjustment Documentation and Coding Boot Camp® Online
- JustCoding’s Essential Skills Online Learning Library: CPT, ICD-10-CM, ICD-10-PCS

Revenue Integrity:
- Revenue Integrity Essential Skills

HIPAA/Compliance:
- Corporate Compliance eLearning Library
- HIPAA Privacy and Security eLearning Library

Case Management:
- Case Management and Utilization Review Essential Skills
Certified Coder Boot Camp®—Original Online

About

The Certified Coder Boot Camp® uses a combination of online lecture, interactive course work, and exercises to fully prepare you for the fundamentals of CPT®, ICD-10-CM, and HCPCS Level II coding for professional services and hospital outpatient services. The first section covers ICD-10-CM diagnosis coding, and the remaining sections are devoted to CPT and HCPCS II coding.

Course Titles:

- Introduction and Coding Fundamentals
- ICD-10-CM (Parts 1–3)
- Introduction to CPT Coding
- Evaluation and Management: Category Selection
- Evaluation and Management: Level Selection
- Coding Anesthesia Services
- Introduction to Surgery Coding and Modifiers
- Coding Integumentary Procedures
- Coding Musculoskeletal Procedures
- Coding Respiratory Procedures
- Coding Cardiovascular Procedures
- Coding Digestive System Procedures
- Coding Urinary/Genital System, Obstetrics, and Endocrine Procedures
- Coding Nervous System Procedures
- Coding Eye, Ocular, and Auditory Procedures
- Coding Radiology Services
- Coding Pathology and Laboratory Services
- Coding Medicine Services
- HCPCS II Coding
- Final Exam

Library Duration:
23 hours

CEUs:
AAPC, AHIMA, ANCC, CCDS

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Operative Reports:
In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Talk to an eLearning expert—call 877-233-8734.
Certified Coder Boot Camp®—Inpatient Online

About

The Certified Coder Boot Camp®—Inpatient Online is an intensive coding education course that will make coders proficient in ICD-10-CM/PCS coding for hospital inpatient facility services and MS-DRG assignment. The course goes beyond explaining basic DRG classification. Coders will be prepared to apply inpatient coding guidelines, accurately assign ICD-10-CM/PCS codes and MS-DRGs, and query physicians more effectively.

Course Titles:

- Introduction to Inpatient Facility Coding
- Introduction to ICD-10-CM and ICD-10-CM Conventions
- Fundamentals of Diagnostic Coding for Inpatient Reporting
- Introduction to ICD-10-PCS and Basic Character Selection
- Selection of Principal Procedure
- MS-DRG Assignment
- Present on Admission Indicators and Hospital-Acquired Conditions
- Chapter-Specific Diagnosis and Procedure Coding
- Final Exam

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Library Duration:
11 hours

CEUs:
AAPC, AHIMA, ANCC, CA Board, CCDS, NASBA

Scripts:
A copy of the narration is included in course modules
About

This in-depth Boot Camp goes beyond just knowing how to code for a condition. It explores where to obtain coding information as well as where to look for documentation deficiencies to improve overall risk scores. Similar to how implementing a CDI department strengthens documentation for DRG assignment, this Boot Camp uses the same principles to improve documentation for risk adjustment.

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Course Titles:
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- Introduction to Risk Adjustment: Review of Risk Adjustment Methodologies
- Hierarchical Condition Categories and the Hierarchies (Parts 1 & 2)
- Disease Interactions and Disabled Disease Interactions
- Risk Adjustment Validation: RADV Audits
- Additional Practice
- Final Exam

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio/Scripts:
Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:
Download or print study guides, worksheets, and more

Additional exercises allow learners to apply concepts to real-life situations for both the inpatient and outpatient settings!
JustCoding’s Essential Skills Online Learning Library

About

JustCoding’s Essential Skills Online Learning Library includes 33 topics broken down into three libraries specifically designed for coders to train on the code sets they use. Each library offers comprehensive, hands-on courses to help facilities train staff on the basics of each system as well as more complicated conditions and procedures. The three individual libraries are:

- JustCoding Essential Skills for CPT Coding
- JustCoding Essential Skills for ICD-10-CM Coding
- JustCoding Essential Skills for ICD-10-PCS Coding

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Library Duration:
28.5 hours
- CPT Coding = 10 hours
- ICD-10-CM Coding = 10.5 hours
- ICD-10-PCS Coding = 8 hours

CEUs:
AAPC, AHIMA, CCDS

Case Studies:
In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Resources:
Download or print study guides, worksheets, and more
JustCoding’s Essential Skills for CPT Coding

About

The 12 courses in JustCoding’s Essential Skills for CPT Coding provide a basic overview of how CPT codes are arranged and how to apply them according to the CPT® Manual. The courses review specific coding guidelines and how to report specific challenging procedures. Students also receive an overview of HCPCS Level II coding.

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Course Titles:

- Introduction to CPT and HCPCS Codes
- Evaluation and Management Services I: Category Selection
- Evaluation and Management Services II: Level Selection
- Anesthesia Services
- Cardiovascular System Surgery
- Cardiovascular System Surgery: Pacemakers and Defibrillator Systems
- ED Coding and Billing
- Injections and Infusions
- Wound Care
- Interventional Radiology
- Pathology and Laboratory Services
- Orthopedic Coding

Library Duration:

10 hours

CEUs:

AAPC, AHIMA, CCDS

Case Studies:

In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Resources:

Download or print study guides, worksheets, and more
JustCoding’s Essential Skills for ICD-10-CM Coding

About

The 12 courses in JustCoding’s Essential Skills for ICD-10-CM Coding walk coders through the ICD-10-CM diagnosis codes, providing an overview of disease processes, associated signs and symptoms, diagnostic and treatment options, and specific coding guidelines—while highlighting important information coders should look for in documentation.

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Course Titles:

- Introduction to ICD-10-CM
- Basic Diagnosis Coding
- Nervous System
- Digestive System
- Cardiovascular System
- Orthopedics
- Diabetes Coding
- Chronic Kidney Disease
- Respiratory Coding
- Wound Care Coding
- Pregnancy Coding
- Sepsis Coding

Library Duration: 10.5 hours

CEUs: AAPC, AHIMA, CCDS

Case Studies:

In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Resources:

Download or print study guides, worksheets, and more
JustCoding’s Essential Skills for ICD-10-PCS Coding

About

The nine courses in JustCoding’s Essential Skills for ICD-10-PCS Coding walk coders through the ICD-10-PCS procedure codes, detailing how codes are created and what each character means, as well as pointing out specific coding guidelines. The modules also highlight what information must be present in the documentation for appropriate code assignment.

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Course Titles:
- ICD-10-PCS Overview
- Coding, Structure, and Format
- Root Operations and Documentation
- 2017 ICD-10-PCS Code Updates
- Nervous System
- Cardiovascular Procedures
- Coding Spinal Fusions
- Coding Multiple Procedures
- Digestive System

Library Duration: 8 hours

CEUs:
- AAPC, AHIMA, CCDS

Case Studies:
In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding.

Resources:
Download or print study guides, worksheets, and more.
About

HCPRO’s Corporate Compliance eLearning Library will ensure your staff knows how to report and respond to risks. These courses are tailored for the various audiences in your facility so that each employee gets the education needed to maintain compliance. Convenient “refresher” series are available for annual refresher education needs.

This library covers essential topics your employees need to be compliant with federal and state laws and regulations. Courses provide:

- Easy-to-understand explanations and practical advice to prevent violations of the False Claims Act, Stark Law, HIPAA, anti-kickback statute, False Claims Act, Fraud Enforcement and Recovery Act, and more
- Descriptions of the role and importance of compliance programs in hospitals
- Guidelines for reporting suspected acts of fraud or regulatory violations
- Outline of whistleblower protections and strategies to ensure compliance

Ask about our **refresher series**!

Course Titles:

- Corporate Compliance for Coders, Billers, and the HIM Staff
- Corporate Compliance for Nurses and Clinical Staff
- Corporate Compliance for Nutrition, Environmental Services, and Volunteer Staff
- Corporate Compliance for Physicians
- Corporate Compliance for the Executive, Administrative, and Corporate Staff
- Corporate Compliance for the Registration and Front Office Staff

**Video Scenarios:**

Video-based scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

**Knowledge Checks:**

Questions are strategically placed to ensure learner understanding

**Audio:**

Modules are narrated in lecture style—slides aren’t simply read to students

**Scripts:**

A copy of the narration is included in course modules
HIPAA Privacy and Security eLearning Library

About

HCPro’s HIPAA Privacy and Security eLearning Library includes a course for each of your training audiences. Content is specific to each audience’s role in protecting patient health information (PHI). Convenient “refresher” series are available for annual refresher education needs.

Course Titles:

- HIPAA Privacy and Security for Executive, Administrative, and Corporate Staff
- HIPAA Privacy and Security for Business Associates
- HIPAA Privacy and Security for Nutrition, Environmental Services, and Volunteer Staff
- HIPAA Privacy and Security for Coders, Billers, and the HIM Staff
- HIPAA Privacy and Security for Nurses and Clinical Staff
- HIPAA Privacy and Security for Physicians
- HIPAA Privacy and Security for the Registration and Front Office Staff
- HIPAA Privacy and Security: Human Subjects and Clinical Trials Professionals

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Video Scenarios:

Video-based scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

Library Duration:

7 hours

CEUs:

ANCC, CME

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Scripts:

A copy of the narration is included in course modules

HB 300 series available for personnel in Texas!

Training a group? Ask about our discount pricing!
Revenue Integrity Essential Skills Online Learning

About

Revenue Integrity Essential Skills Online Learning covers a range of critical billing, reimbursement, and compliance topics to help hospitals train a wide range and large number of healthcare professionals on the core concepts of revenue integrity. This library provides the information needed to educate and update staff on revenue integrity fundamentals as well as the latest regulatory changes in an engaging, interactive learning format.

Course Titles:

- Inpatient Prospective Payment System Regulations and Reimbursement
- Outpatient Prospective Payment System Coverage and Payment Calculations
- Patient Status: The 2-Midnight Rule and Observation Services
- Condition Codes 44 and W2 and Part B-Only Claims
- Coverage Determinations: NCDs, LCDs, and CED
- Claim Edits: National Correct Coding Initiative Edits and Medically Unlikely Edits
- Chargemaster Structure and Capture
- Strategies and Focus Areas for Audits and Appeals
- Billing and Coding for Drugs and Biologicals
- Medicare Claims Submission Fundamentals

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Scripts:

A copy of the narration is included in course modules

Library Duration:

17 hours

CEUs:

AAPC, AHIMA, ANCC, CCMC, CCB

Case Studies:

In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers
Case Management and Utilization Review Essential Skills Online Learning

About

Case Management and Utilization Review Essential Skills Online Learning is comprehensive training for case managers on the floor, as well as those who are directors or managers. This library provides the core skills vital to get staff up to speed in an engaging, interactive learning format by providing popular topics essential to case management and covering them in great detail.

Course Titles:

- Emergency Department Case Management Essential Skills
- Managing Long Length of Stay Patients
- Delivering and Completing Appropriate Patient Notices
- Enhancing Case Manager and Physician Communication and Collaboration
- Utilization Review and Utilization Management for Case Managers
- The Role of Case Managers in Addressing the Social Needs of Patients: Charity Care, Community Resources, and More
- Case Management Strategies for Assisting Challenging Patients
- Patient Status Essentials for Case Managers
- Population Health in Case Management
- The Role of Case Managers in Transfers, Discharges, and Readmissions

CEUs:

ANCC, CCMC, California Board of Registered Nursing

Case Studies:

Exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Scripts:

A copy of the narration is included in course modules

Library Duration:

4 hours
Coming Soon!

JustCoding's Essential Skills for Anatomy and Physiology

The 16 courses in JustCoding’s Essential Skills for Anatomy and Physiology provide an overview of important anatomical details and disease processes crucial for training coders and HIM staff. The courses, created by physicians, are divided by body system and include detailed illustrations for added context.

Course Titles:

- Infectious Diseases
- Neoplasms
- Blood/Blood-Forming Organs
- Endocrine System
- Nervous System
- Eye
- Ear
- Circulatory System
- Respiratory System
- Digestive System
- Skin and Subcutaneous Tissue
- Musculoskeletal System
- Genitourinary System
- Pregnancy
- Signs & Symptoms
- Medical Terminology
Safety & Compliance
OSHA Online Training Pack

Training a group? Ask about our **discount pricing!**

About

Protect employees and maintain OSHA compliance with HCPro’s *OSHA Online Training Pack* and catalogue of online training courses.

Designed specifically for healthcare workers, HCPro’s online learning courses provide you and your staff relevant and practical training on the most pertinent OSHA topics. The *OSHA Online Training Pack* includes three courses that will fulfill all your training needs and meet OSHA training requirements—no matter what setting you’re in.

Course Titles:

- Administering Your OSHA Program
- Basic OSHA Training for New Hires in Medical Facilities
- OSHA Annual Retraining for Medical Facilities

**Knowledge Checks:**

Questions are strategically placed to ensure learner understanding

**Audio:**

Modules are narrated in lecture style—slides aren’t simply read to students

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HCPro.com

Talk to an eLearning expert—call 877-233-8734.
Safety Training for Healthcare Professionals

About

HCPro provides a variety of safety courses to fit the needs of your healthcare facility and keep you up to date on the latest safety requirements. Courses can be purchased as individual titles or as a comprehensive library.

Course Titles:

- Administering Your OSHA Program
- Basic OSHA Training for New Hires in Medical Facilities
- Ergonomics
- Fire Safety
- Globally Harmonized System (GHS) Awareness Training
- OSHA Annual Retraining for Medical Facilities
- OSHA Training for Dental Facilities
- Preventing Workplace Violence
- Respiratory Infection Prevention and Control
- Selecting and Evaluating Safety Sharps

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students
Corporate Compliance eLearning Library

About

HCPRO’s Corporate Compliance eLearning Library will ensure your staff knows how to report and respond to risks. These courses are tailored for the various audiences in your facility so that each employee gets the education needed to maintain compliance. Convenient “refresher” series are available for annual refresher education needs.

This library covers essential topics your employees need to be compliant with federal and state laws and regulations. Courses provide:

- Easy-to-understand explanations and practical advice to prevent violations of the False Claims Act, Stark Law, HIPAA, anti-kickback statute, False Claims Act, Fraud Enforcement and Recovery Act, and more
- Descriptions of the role and importance of compliance programs in hospitals
- Guidelines for reporting suspected acts of fraud or regulatory violations
- Outline of whistleblower protections and strategies to ensure compliance

Ask about our refresher series!

Course Titles:

- Corporate Compliance for Coders, Billers, and the HIM Staff
- Corporate Compliance for Nurses and Clinical Staff
- Corporate Compliance for Nutrition, Environmental Services, and Volunteer Staff
- Corporate Compliance for Physicians
- Corporate Compliance for the Executive, Administrative, and Corporate Staff
- Corporate Compliance for the Registration and Front Office Staff

Video Scenarios:

Video-based scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement.

Knowledge Checks:

Questions are strategically placed to ensure learner understanding.

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students.

Scripts:

A copy of the narration is included in course modules.
About

HCPRO’s HIPAA Privacy and Security eLearning Library includes a course for each of your training audiences. Content is specific to each audience’s role in protecting patient health information (PHI). Convenient “refresher” series are available for annual refresher education needs.

Course Titles:

- HIPAA Privacy and Security for Executive, Administrative, and Corporate Staff
- HIPAA Privacy and Security for Business Associates
- HIPAA Privacy and Security for Nutrition, Environmental Services, and Volunteer Staff
- HIPAA Privacy and Security for Coders, Billers, and the HIM Staff
- HIPAA Privacy and Security for Nurses and Clinical Staff
- HIPAA Privacy and Security for Physicians
- HIPAA Privacy and Security for the Registration and Front Office Staff
- HIPAA Privacy and Security: Human Subjects and Clinical Trials Professionals

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Video Scenarios:

Video-based scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

Library Duration:

7 hours

CEUs:

ANCC, CME

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Scripts:

A copy of the narration is included in course modules

HB 300 series available for personnel in Texas!
84% of employers consider BMSC credentials when hiring; 64% of employers require a BMSC credential; 68% of credential-holders’ salaries are favorably impacted by credentials held.
Post-Acute Care
PRODUCT LADDER

Advanced:
Home Health Coding Summit

Intermediate:
Ultimate Training ICD-10 Intermediate class
HCS-D, HCS-O, and/or HCS-H Certification Exam

Beginner:
Ultimate Training Coding Basics and/or OASIS class
HCS-D, HCS-O, HCS-H and/or Certification Study Guide
Home Health ICD-10-CM Coding Answers
Coding, OASIS, and/or Hospice Associate Programs
Home Health ICD-10-CM Coding Manual
About

The Association of Home Care Coding & Compliance (AHCC) is a division of DecisionHealth, LLC, serving the staff-development needs of the post-acute care industry through education, training, work tools, resources, community building/networking, and advocacy. The AHCC and its credentialing body, the Board of Medical Specialty Coding & Compliance (BMSC), introduce the Associate Program! The Associate Program is designed to provide the fundamentals of home health coding, hospice, and/or OASIS.

The Homecare OASIS Associate Program is your first step in the path toward mastering the basics of OASIS—prepare to earn your Homecare OASIS Associate (HOA) certificate. Candidates who register for the Associate Program get online training courses, one year free AHCC membership, and the online certificate exam (available upon completion of required courses). The HOA certificate exam is 2.5 hours long and contains 50 questions.

Course Titles:
- OASIS-C2 Clinical Case-Mix
- OASIS-C2 Diagnosis Coding
- OASIS-C2 Emergent Care and Discharge Items
- OASIS-C2 Functional Assessment ADLs/IADLs and Therapy Need
- OASIS-C2 Functional Case-Mix
- OASIS-C2 History and Diagnosis Items
- OASIS-C2 Integumentary Status Items
- OASIS-C2 Introduction and Overview
- OASIS-C2 Living Arrangements and Sensory Status
- OASIS-C2 Medication Items
- OASIS-C2 Patient Tracking Items
- OASIS-C2 Plan of Care and Intervention Synopsis
- OASIS-C2 Process Measures
- OASIS-C2 Respiratory, Cardiac, Elimination, and Neuro Status
- OASIS-C2 Wound Case-Mix

Library Duration: 13 hours

CEUs: Up to 15 BMSC and nursing CEs

Knowledge Checks: Questions are strategically placed to ensure learner understanding

Audio: Modules are narrated in lecture style—slides aren’t simply read to students

Resources: Download or print study guides, worksheets, and more

Upon successful completion of the certificate exam, receive a certificate identifying you as a Homecare OASIS Associate.
Homecare Coding Associate (HCA)

About

The Association of Home Care Coding & Compliance (AHCC) and its credentialing body, the Board of Medical Specialty Coding & Compliance (BMSC), introduce the Associate Program! The Associate Program is designed to provide the fundamentals of home health coding, hospice, and/or OASIS.

The Homecare Coding Associate Program is your first step in the path toward mastering the basics of coding—prepare to earn your Homecare Coding Associate (HCA) certificate. Candidates who register for the Associate Program get online training courses, one year free AHCC membership, and the online certificate exam (available upon completion of required courses). The HCA certificate exam is 2.5 hours long and contains 50 questions.

Course Titles:
- Home Health Resource Groups (HHRG)
- Deep Dive Into the ICD-10-CM Coding Guidelines
- Deep Dive Into the ICD-10-CM Coding Conventions
- ICD-10-CM Coding for the Endocrine System
- ICD-10-CM Coding for Diseases of the Nervous System
- ICD-10-CM Coding for Diseases of the Circulatory System and Respiratory System
- ICD-10-CM Coding for Diseases of the Skin and Subcutaneous Tissue
- ICD-10-CM Coding for Diseases of the Musculoskeletal System & Coding for Signs, Symptoms, & Abnormal Findings
- ICD-10-CM Coding for Mental, Behavioral, & Neurodevelopmental Disorders
- ICD-10-CM Coding for Infectious and Parasitic Diseases & Blood-Related Disorders
- ICD-10-CM Coding for Injury & Poisoning
- ICD-10-CM Coding for Neoplasms
- ICD-10-CM Coding for External Causes of Morbidity and Factors Influencing Health Status
- ICD-10-CM Coding for Diseases of the Digestive and Genitourinary Systems

Library Duration:
11 hours

CEUs:
Up to 14 BMSC and nursing CEs

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Upon successful completion of the certificate exam, receive a certificate identifying you as a Homecare Coding Associate
About

The Association of Home Care Coding & Compliance (AHCC) and its credentialing body, the Board of Medical Specialty Coding & Compliance (BMSC), introduce the Associate Program! The Associate Program is designed to provide the fundamentals of home health coding, hospice, and/or OASIS. This program is your first step in the path toward mastering the basics of hospital regulatory and coding requirements. Candidates who register receive online training courses, one year free AHCC membership, and the online certificate exam (available upon completion of required courses). The HHA certificate exam is 2.5 hours long and contains 50 questions.

Course Titles:

- Deep Dive Into the ICD-10-CM Coding Guidelines & Conventions
- ICD-10-CM Coding for the Endocrine System
- ICD-10-CM Coding for Diseases of the Nervous System
- ICD-10-CM Coding for Diseases of the Circulatory System and Respiratory System
- ICD-10-CM Coding for Diseases of the Skin and Subcutaneous Tissue
- ICD-10-CM Coding for Diseases of the Musculoskeletal System & Coding for Signs, Symptoms, & Abnormal Findings
- ICD-10-CM Coding for Mental, Behavioral, & Neurodevelopmental Disorders
- ICD-10-CM Coding for Infectious and Parasitic Diseases & Blood-Related Disorders
- ICD-10-CM Coding for Injury & Poisoning
- ICD-10-CM Coding for Neoplasms
- ICD-10-CM Coding for External Causes of Morbidity & Factors Influencing Health Status
- ICD-10-CM Coding for Diseases of the Digestive & Genitourinary Systems
- Understanding Hospice Regulatory Requirements
- Hospice ICD-10-CM Diagnosis Coding
- Hospice Clinical Documentation
- Hospice Information Set Data Collection
- Hospice Care Coordination and Care Plan

Library Duration:
14.5 hours

CEUs:
Up to 19 BMSC and nursing CEs

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Upon successful completion of the certificate exam, receive a certificate identifying you as a Homecare Hospice Associate
About

The Certificate in Hospital Patient Advocacy eLearning Program is a comprehensive education program aimed at enhancing training for those involved in the specialized field of hospital patient advocacy. It also stands as an introductory course for those who are interested in entering the field. The program will provide common ground through which all can work together to improve the patient experience.

The goal of the program is to focus on the concepts of hospital patient advocacy and to assist advocates in improving the patient and family experience, which is one of the elements hospitals and other organizations must meet as a core component of value-based purchasing. In addition, this program will reinforce the role of hospital advocates in ensuring that patients and their families have a safe and empowered inpatient stay.

The eLearning program is open to all who want to learn about this emerging field of hospital patient advocacy. Additionally, the certificate program can serve as a point of entry for those who wish to work in this dynamic field by providing a course of study that will open learners to this important role.

Course Titles:

- Session 1: Introduction, Program Overview, and Foundations of Patient Advocacy
- Session 2: Current Trends
- Session 3: Communications
- Session 4: Patient Illness Experience
- Session 5: Healthcare Law
- Session 6: A Unified Process Model
- Session 7: Complaint/Grievance Resolution and Emergency Management
- Session 8: Issues in the Healthcare Delivery System
- Session 9: Medical Ethics and Death, Dying, and Bereavement
- Session 10: Case Studies

Earn your certificate in hospital patient advocacy!

Library Duration:
3.5 hours

CEUs:
CES, CCMC

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more
Certificate in Patient Advocacy

About

The Professional Patient Advocate Certificate Training Program is an advanced program aimed at introducing professionals and those who have life experience to the emerging independent practice of patient advocacy. Focusing on the concepts of patient advocacy to ensure each person has a right to have a voice in their health and healthcare, the program strives to demonstrate the important role independent advocates have in helping consumers navigate the complex and fragmented healthcare system.

Course Titles:

- Session 1: Overview of Certificate Program and The History of Patient Advocacy
- Session 2: Roles and Settings for Patient Advocates
- Session 3: Trends and Opportunities for Patient Advocacy
- Session 4: Core Components of Patient Advocacy and Core Competencies
- Session 5: The Process of Patient Advocacy
- Session 6: Healthcare Reimbursement Systems
- Session 7: Ethics

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Earn your certificate in patient advocacy!
Provider Enrollment Specialist Certificate

Successful completion of the PESC assessment will prove your mastery of the enrollment process.

About

As an enrollment specialist, you are solely responsible for the first step in ensuring that your organization gets paid. Enrollment specialists are the most pivotal employees in collecting payments for their providers and facilities. Yet there is nothing in the market that proves your value to the organization or demonstrates that you take enrollment compliance seriously—until now.

For nearly two decades, DecisionHealth has filled a void by connecting provider enrollment specialists with industry authorities. We host the only provider enrollment event in the industry that CMS and CAQH are a part of. As the undisputed leader in enrollment guidance, we’ve turned our attention to giving you the recognition you deserve through the Provider Enrollment Specialist Certificate (PESC)—the only certificate available to validate your expertise in this growing market.

Prove your mastery and dedication to the provider enrollment process by earning a PESC. Validate that you have the expertise required to ensure accurate and prompt provider enrollment. Earning a certificate will help you:

• Validate your skills and demonstrate proficiency in the enrollment process
• Keep your skills relevant, applicable, and competitive
• Identify any knowledge gaps and create a training roadmap
• Advance your career and potentially earn a higher salary
• Demonstrate your commitment to lifelong learning and increase job skills confidence

Earn your PESC after passing a 50-question assessment that will test your knowledge and understanding of the different enrollment forms, specific terms and definitions, compliance risks and penalties, and the PECOS enrollment process.
Residency Program Coordinator Boot Camp® —Online

About

HCPro's Residency Program Coordinator Boot Camp® —Online is an intensive course that will train both osteopathic and allopathic program coordinators on ACGME requirements, best practices for survey readiness, preparing for the Next Accreditation System (NAS), the Clinical Learning Environment Review (CLER), and overall program support and management.

Course Titles:
- Building a Foundation
- Resources for Program Management
- Getting to Know the ACGME Common Program Requirements
- Understanding the Role of the Coordinator
- Managing Recruitment and the Match
- Managing Orientation
- Developing a Program Timeline
- GME Program Management
- File Management
- Credentialing
- Next Accreditation System
- Professional Development

Audio:
Modules are narrated in lecture style — slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Library Duration:
4 hours

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.
Verify & Comply

Verify & Comply features instruction developed by credentialing expert Carol Cairns, CPMSM, CPCS, that will teach the nuances of privileging and credentialing to medical staff service professionals who are new to their role or could use a refresher on the basics. Learners will take away a new or more thorough understanding of their tasks and the context for what they do.

JustCoding's Essential Skills for Anatomy and Physiology

The 16 courses in JustCoding's Essential Skills for Anatomy and Physiology provide an overview of important anatomical details and disease processes crucial for training coders and HIM staff. The courses, created by physicians, are divided by body system and include detailed illustrations for added context.

CCDS Exam Prep Class Online

The CCDS Exam Prep Class Online prepares students to take the Certified Clinical Documentation Specialist (CCDS) certification exam with confidence. Ten courses cover the main focus areas of the CCDS examination outline and review key content areas related to clinical documentation improvement (CDI). This class equips students with test-taking skills that enable them to apply their CDI knowledge to the examination.