# Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>About Us</td>
<td>5</td>
</tr>
<tr>
<td>Continuing Education Offerings</td>
<td>7</td>
</tr>
<tr>
<td>A Quick Look...</td>
<td>8</td>
</tr>
<tr>
<td>Course Features Guide</td>
<td>9</td>
</tr>
<tr>
<td>Advisory Services</td>
<td>10</td>
</tr>
<tr>
<td><strong>Clinical Documentation Improvement</strong></td>
<td>11</td>
</tr>
<tr>
<td>Product Ladder</td>
<td>12</td>
</tr>
<tr>
<td>CDI Competency Assessment</td>
<td>13</td>
</tr>
<tr>
<td>ACDIS CDI Apprenticeship</td>
<td>14</td>
</tr>
<tr>
<td>Clinical Documentation Essentials for the Hospital Resident</td>
<td>15</td>
</tr>
<tr>
<td>Clinical Documentation Improvement Boot Camp® Online</td>
<td>16</td>
</tr>
<tr>
<td>CCDS Exam Prep Class Online</td>
<td>17</td>
</tr>
<tr>
<td>CDI and Quality Care Measures Boot Camp® Online</td>
<td>18</td>
</tr>
<tr>
<td>Risk Adjustment Documentation and Coding Boot Camp® Online</td>
<td>19</td>
</tr>
<tr>
<td>Mastering Clinical Concepts in CDI Boot Camp® Online</td>
<td>20</td>
</tr>
<tr>
<td><strong>Coding, Compliance, Case Management, and Revenue Cycle</strong></td>
<td>21</td>
</tr>
<tr>
<td>Products</td>
<td>22</td>
</tr>
<tr>
<td>Certified Coder Boot Camp®—Original Online</td>
<td>23</td>
</tr>
<tr>
<td>Certified Coder Boot Camp®—Inpatient Online</td>
<td>24</td>
</tr>
<tr>
<td>Risk Adjustment Documentation and Coding Boot Camp® Online</td>
<td>25</td>
</tr>
<tr>
<td>JustCoding’s Essential Skills Online Learning Library</td>
<td>26</td>
</tr>
<tr>
<td>JustCoding’s Essential Skills for Anatomy and Physiology</td>
<td>27</td>
</tr>
</tbody>
</table>
Contents

JustCoding’s Essential Skills for CPT Coding 28
JustCoding’s Essential Skills for ICD-10-CM Coding 29
JustCoding’s Essential Skills for ICD-10-PCS Coding 30
Corporate Compliance eLearning Library 31
HIPAA Privacy and Security eLearning Library 32
Revenue Integrity Essential Skills Online Learning 33
Case Management and Utilization Review Essential Skills Online Learning 34

Safety & Compliance 35
OSHA Online Training Pack 36
Safety Training for Healthcare Professionals 37
Corporate Compliance eLearning Library 38
HIPAA Privacy and Security eLearning Library 39

Post-Acute Care 41
Product Ladder 42
Homecare OASIS Associate (HOA) 43
Homecare Coding Associate (HCA) 44
Homecare Hospice Associate (HHA) 45
Certificate in Hospital Patient Advocacy 46
Certificate in Patient Advocacy 47
Provider Enrollment Specialist Certificate 48

Graduate Medical Education 49
Residency Program Coordinator Boot Camp®—Online 50

Medical Staff & Credentialing 51
Credentials Verification: Best Practices 52
Onsite Boot Camps 53
In March 2017, Simplify Compliance LLC announced the merger of DecisionHealth, LLC, with existing brands HCPro and HealthLeaders Media, to form the H3.Group. H3.Group, with its three pillars of thought leadership, expertise, and application, provides critical insight, analysis, tools and training to healthcare organizations nationwide empowering today’s healthcare professionals with solution-focused information and intelligence to guide their organizations’ efforts in achieving compliance, financial performance, leadership, and organizational excellence.

The creation of H3.Group comes as healthcare faces an unprecedented period of transition that brings uncertainty and opportunity. As policies and regulations are revisited and payment models changed, the need for clarity, actionable guidance and expert training for all provider settings and functional areas will increase dramatically. By bringing together industry-leading and award-winning tools, experts and thought leadership, H3.Group offers the healthcare industry a depth of knowledge, insight and solution set not found anywhere else.

HCPro, part of the H3.Group, is a leading provider of integrated information, education, training, and consulting products and services in the vital areas of healthcare regulation and compliance. HCPro is a pioneer in the delivery of Web-based information, resources and content on “The Business of Healthcare” to managers in the healthcare industry. HCPro developed a series of unique Internet-based solutions, including Web sites, online information centers, electronic product distribution, electronic site licenses, and strategic distribution alliances.

HCPro focuses on providing its clients assistance and expertise in the areas of long-term care, accreditation, medical staff affairs, credentialing, privileging, medical record management, regulatory compliance, nursing, quality/patient safety, infection control, and workplace safety.

See [www.hcpro.com](http://www.hcpro.com) for more information.
About Us

The Association of Clinical Documentation Improvement Specialists (ACDIS) is the premier association for CDI professionals, providing a medium for education, professional growth, program recognition, and networking.

With the healthcare industry’s ongoing effort to provide higher-quality care at lower costs, the role of CDI leadership and CDI professionals in capturing accurate, codable clinical data within the healthcare record has become increasingly vital to quality improvement initiatives, compliance, and the revenue cycle. As the first and only national association dedicated to CDI, ACDIS is the go-to resource and home base for CDI specialists, CDI and HIM managers, and physician advisors to CDI.

ACDIS has more than 5,400 members and more than 40 local chapters.

ACDIS members receive the esteemed bimonthly publication CDI Journal; thought leadership through position papers, white papers, and benchmarking surveys; and networking from events such as the Quarterly Conference Call and the annual ACDIS Conference.

DecisionHealth, part of the H3.Group, has been providing information, guidance, and tools to healthcare businesses for more than 30 years. Its publications, software, and educational events help providers with issues impacting their revenue cycle—from patient intake to coding, billing, and denials management. DecisionHealth is well-known for publishing Part B News, Home Health Line, as well as producing the Complete Home Health ICD-10-CM Diagnosis Coding Manual. With its release of the Home Health Coding Center and SelectCoder, it offers online coding and compliance applications that redefine the user experience and exponentially increase productivity.

Visit www.decisionhealth.com for more information.
Continuing Education Offerings

The H3.Group is proud to offer continuing education opportunities from the following organizations*:

AAPC
Accreditation Council for Continuing Medical Education (ACCME)
HCPro is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

American Health Information Management Association (AHIMA)

American Nurses Credentialing Center (ANCC)
HCPro is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

Association of Clinical Documentation Improvement Specialists (ACDIS)
The Certified Clinical Documentation Specialist (CCDS) credential provides a mark of distinction for the CDI profession. Applicants who pass the certifying exam receive the designation CCDS.

Board of Medical Specialty Coding & Compliance (BMSC)
The Board of Medical Specialty Coding & Compliance (BMSC) is the credentialing arm of the Association of Home Care Coding & Compliance (AHCC), an education and training division of DecisionHealth.

California Board of Registered Nursing

Commission for Case Manager Certification (CCMC)

Commonwealth Educational Seminars (CES)

Compliance Certification Board (CCB)

National Association Medical Staff Services (NAMSS)

National Association of State Boards of Accountancy (NASBA)

* Continuing education offerings vary. Please refer to the specific course library for information on which credits are offered.
A Quick Look...

**Continuing education**
Proudly offering over 850 Continuing Education Units across multiple disciplines

**Number of courses**
Offering over 30 libraries with more than 300 course modules

**Industry experts**
Our nationally recognized experts create and maintain course materials. Together they hold over 50 credentials and 250 years of experience. Visit our website for complete bios.

**SCORM-compliant**
Track progress and ensure compliance using our online training platform or your own
Course Features Guide

Ask the Expert
For the duration of their course access, students can send questions directly to the instructors who create, maintain, and teach the course! Instructors respond within 2–3 business days (or faster) and create an individualized learning experience that is lost in traditional online training.

Audio
Modules are narrated in lecture style, meaning slides aren’t simply read back to students.

Case Studies
Also called Case Scenarios or Operative Reports, these in-depth exercises challenge students to apply their new-found skills in real-life applications. Students are asked to work through questions and scenarios on their own before viewing the expert’s reasoning for the correct answers.

Continuing Education Units
Continuing education units are available for our courses. Visit our website for up-to-date information on credit types and numbers.

Knowledge Checks
Questions come in a variety of formats and are strategically placed throughout the modules to ensure learner understanding.

Library Duration
Overall duration and continuing education hours (if applicable) are determined by final audio time. However, factors like prior experience with the subject matter, understanding of basic concepts, note taking, etc. will vary by user and may alter the time required to complete the lessons.

Resources
Students can download or print study guides at their convenience to take notes before, during, or after the module. Some modules also include other ancillary resources, like worksheets, reference materials, or glossary terms.

Scripts
A copy of the narration is included in each module file for students who prefer to read along, or in facility settings that don’t allow use of speakers.

Animated Scenarios
Animated scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement.
About

At HCPro, we help your organization make faster, better decisions by connecting your challenges and questions to an unrivaled network of experts, resources, and solutions. Through a shared-cost membership, you can expect world-class thinking and advice without having to worry about the meter running or expensive consulting fees.

An all-encompassing offering, HCPro Advisory Services is available in six domains: Medicare, long-term care, CDI, peer review, coding and revenue cycle. Each offering will include a range of resources such as:

• Custom monthly reporting
• On-call hours with our experts
• Access to checklists, webinars, eLearning modules, and other helpful resources
• Responses that are sourced to government-issued guidelines (if applicable)
• Facility-specific reports for training attendance and engagement
• Organization-wide distribution of calls, activity reports, and answers to questions in live and on-demand formats
• On-site training
• Special announcements regarding industry changes/updates
• Program assessments

For more information, please contact us at 615-724-7213 or advisoryservices@hcpro.com.
PRODUCT LADDER

Advance along the novice-to-expert continuum with online learning!

**Advanced:**
- Mastering Clinical Concepts in CDI Boot Camp® Online
- Risk Adjustment Documentation and Coding Boot Camp® Online

**Intermediate:**
- CCDS Exam Prep Class Online
- CDI and Quality Care Measures Boot Camp® Online

**Foundational:**
- Clinical Documentation Improvement Boot Camp® Online

**Beginner:**
- CDI Competency Assessment
- ACDIS CDI Apprenticeship
- Clinical Documentation Essentials for the Hospital Resident
CDI Competency Assessment

About

The CDI Competency Assessment is the perfect tool to self-assess your CDI educational needs, or to evaluate your staff to pinpoint areas where they will benefit from education. This 100-question, easy-to-use online assessment tool is divided into four sections:

- General knowledge
- Clinical content
- ICD-10-PCS
- Quality and risk adjustment

As students work through the assessment, they are provided feedback on their level of proficiency for each topic. Use the “Reading Your Results” guide to identify areas of strength and areas for further study and review.

The three-pack is an ideal addition to the hiring and onboarding processes

The Assessment is offered singly or as a three-pack. Managers will find the three-pack an ideal addition to their hiring process and onboarding tools. Use the first exam to assess a potential hire or benchmark proficiency level in their first week. Then assign the Assessment again after three months and after six months (or the cadence that works for you) to assess level of growth, ensure understanding, and maximize results.

The CDI Competency Assessment can be used in many ways:

- Pre-assessment as part of interview process for new hires
- Orientation assessment for new hires
- Benchmark employees throughout the onboarding process
- Pre- and post-education assessments to measure level of education retained
- Annual competency assessments and performance reviews
ACDIS CDI Apprenticeship

About

The ACDIS CDI Apprenticeship is a certificate program comprised of foundational CDI education paired with a review of core compliance and ethical principles. Candidates who pass the final exam receive a certificate of CDI foundational training and are allowed to designate themselves as an ACDIS-Approved CDI Apprentice in their resumes, biographical information, or email signatures. This online training has been designed as a pathway to future Certified Clinical Documentation Specialist (CCDS) designation. Candidates interested in obtaining the CCDS credential must fulfil prerequisites, including at least two years of experience in clinical documentation improvement. In addition, the ACDIS CDI Apprenticeship can be used to:

- Introduce new CDI specialists to their roles and responsibilities and ensure foundational competence
- Provide accurate training on important topics and clinical conditions, such as querying and sepsis
- Save time and resources developing internal training for new employees who are inexperienced with CDI

Course Titles:

- Introduction to CDI: Core Concepts and Professional Skills
- Understanding the DRG and IPPS Systems
- Coding Essentials for the CDI Specialist
- Conducting the Health Record Review
- Introduction to Queries and the Query Process
- Documentation Requirements for Sepsis
- Documentation Requirements for CHF
- Documentation Requirements for Respiratory Failure
- Documentation Requirements for Malnutrition
- ACDIS CDI Guidelines

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more
Clinical Documentation Essentials for the Hospital Resident gives hospitalists and other physicians a thorough grounding in the basics of compliant clinical documentation. Designed for the busy physician, each module only requires about 10 minutes to complete. Learners will be able to describe how complete and accurate documentation ensures a thorough depiction of a patient’s severity of illness. After taking all modules, learners will have the opportunity to take a final examination and earn a Certificate of Documentation Integrity along with CME and CCDS credits.

Course Titles:
- CDI and Its Importance
- Clinical Terms vs. Coding-Based Language
- Coding Primer
- Hospital Reimbursement
- ICD-10
- Patient Status: Inpatient vs. Observation
- Recovery Auditors
- Common Documentation Needs for Diagnoses of the Circulatory System (Parts 1 & 2)
- Common Documentation Needs for Diseases of the Endocrine System and Skin
- Common Documentation Needs for Diagnoses of the Gastrointestinal System
- Common Documentation Needs for Diagnoses Related to Injuries and Medication Reactions
- Common Documentation Needs for Diagnoses of the Nervous System
- Common Documentation Needs Related to Renal Function
- Common Documentation Needs for Diseases of the Respiratory System
- Common Documentation Needs Related to Sepsis and Shock

Library Duration:
3 hours

CEUs:
CCDS, CME

Clinical Scenarios:
Practical situations challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

10-minute modules created by the busy physician for the busy physician!
Clinical Documentation Improvement Boot Camp® Online

About

The original and the best CDI training! Trusted by thousands of CDI specialists as the go-to source for CDI education, this course teaches about MS-DRG methodology, including how MS-DRGs are assigned and how documentation affects code assignment and sequencing. It covers ACDIS-endorsed best practices for medical record review and compliant physician querying.

Course Titles:

- Introduction: International Classification of Diseases, Code Assignment, Reportable Diagnoses
- Introduction to Code Sets: Diagnosis Codes and Sequencing/Procedure Code Sets
- The IPPS and MS-DRGs
- Record Review and Communication With Physicians: Querying
- DRG Assignment Using DRG Expert®
- Key Diseases Associated With Infectious Diseases and Complications
- Key Diagnoses in Trauma and the Musculoskeletal System
- Key Diagnoses in Diseases of the Skin
- Key Diseases of the Respiratory System (Parts 1 & 2)
- Key Diseases Associated With the Urinary System
- Key Diseases Associated With the Digestive and Hepatobiliary Systems
- Neoplasms and Associated Conditions
- Key Diseases of the Circulatory System (Parts 1 & 2)
- Key Diseases of the Nervous System and Mental Health (Parts 1–3)
- Key Endocrine, Nutritional, and Metabolic Disorders
- Basic CDI Metrics, Professionalism, & Compliance
- Final Exam

Library Duration:
19 hours

CEUs:
AHIMA, ANCC, CCDS, CCMC, CME

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Audio/Scripts:
Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:
Download or print study guides, worksheets, and more

"I use the information every day that I work. It is very useful and I would recommend this class to anyone thinking of becoming a CDI specialist."

—CDI Boot Camp participant
CCDS Exam Prep Class Online

About

The CCDS Exam Prep Class Online is a convenient addition to your preparation for the CCDS exam and your efforts to advance in your professional career. It provides an overview of CDI knowledge and test-taking skills. Adding this course to your CCDS preparation will allow you to tackle the exam with confidence. This course is for students who meet the prerequisites to take the CCDS exam—including a minimum of two years’ work experience as a CDI specialist—and who intend to sit for the CCDS exam within the next six months. It does not provide general CDI education.

Course Titles:
- Introduction
- Healthcare Regulations and the IPPS
- Medical Record Documentation
- Official Guidelines for Coding and Reporting
- DRG Assignment Using DRG Expert®
- A&P, Pathophysiology, and Pharmacology
- Ethics, Professionalism, and Compliance
- Impact of Reportable Diagnoses on Quality Care Measures
- CDI Program Analysis
- Conclusion
- Practice Exam

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio/Scripts:
Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:
Download or print study guides, worksheets, and more

Library Duration: 7.5 hours
CDI and Quality Care Measures Boot Camp® Online

About

The CDI and Quality Care Measures Boot Camp® Online is an intensive course designed for CDI departments/programs looking to move to the next level of CDI—not just diagnosis review and clarification, but how diagnoses impact hospital quality metrics and influence indirect revenues. This course covers publicly reported quality data and how code assignment affects quality metrics, including but not limited to the Hospital Value-Based Purchasing Program. Students will learn the why and how of reviewing complex cases involving Patient Safety Indicators (PSI) and hospital-acquired infections (HAI), and gain measurable strategies for improving their hospital profiles and positively influencing their facility’s value-based incentive.

Course Titles:

- Introduction to Healthcare Data and Public Reporting
- Introduction to Diagnosis & Procedure Coding and Data Collection
- IPPS and MS-DRGs
- Introduction to Quality
- Risk Adjustment in Quality
- Hospital-Acquired Conditions
- Hospital Inpatient Quality Reporting
- Hospital Value-Based Purchasing
- Hospital Readmissions Reduction Program
- Patient Safety Indicators
- Healthcare-Associated Infections
- Final Exam

Ask the Expert:

Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Scripts:

A copy of the narration is included in course modules

Library Duration:

8.7 hours

CEUs:

AHIMA, ANCC, CCDS, CCMC, CME
About

This in-depth Boot Camp goes beyond just knowing how to code for a condition. It explores where to obtain coding information as well as where to look for documentation deficiencies to improve overall risk scores. Similar to how implementing a CDI department strengthens documentation for DRG assignment, this Boot Camp uses the same principles to improve documentation for risk adjustment.

From tackling the concept of risk adjustment and how it is calculated, to focusing on specific diagnoses and conditions that may affect overall risk scores, this Boot Camp will ensure understanding of all facets of risk adjustment and help position your organization to make the best decisions.

Course Titles:
- CMS Reimbursement: IPPS, OPPS, and Medicare Advantage
- ICD-10-CM Diagnosis Coding: Documentation Sources, Diagnosis Selection, and Official Guidelines
- Introduction to Risk Adjustment: Review of Risk Adjustment Methodologies
- Hierarchical Condition Categories and the Hierarchies (Parts 1 & 2)
- Disease Interactions and Disabled Disease Interactions
- Risk Adjustment Validation: RADV Audits
- Additional Practice
- Final Exam

Library Duration:
5.5 hours

CEUs:
AAPC, AHIMA, ANCC, CCDS, CME

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio/Scripts:
Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:
Download or print study guides, worksheets, and more

Additional exercises allow learners to apply concepts to real-life situations for both the inpatient and outpatient settings!
Mastering Clinical Concepts in CDI Boot Camp® Online

About

Mastering Clinical Concepts in CDI Boot Camp® Online seeks to provide a deeper understanding of clinical concepts related to diagnoses that are often a focus of CDI review. We wish to stress the importance of clinical indicators in CDI practice. Clinical indicators help us initiate queries to clarify missing or vague diagnoses, perform clinical validation of documented diagnoses, and assist providers in communicating the clinical focus of the patient encounter through complete and thorough documentation.

Course Titles:

- The Importance of Clinical Indicators in CDI Practice
- MDC 18 – Infectious and Parasitic Diseases
- MDC 11 – Diseases and Disorders of the Kidney and Urinary System
- MDC 5 – Diseases and Disorders of the Cardiovascular System
- MDC 6 – Diseases and Disorders of the Digestive System and MDC 7 – Diseases and Disorders of the Hepatobiliary System & Pancreas
- MDC 16 – Diseases and Disorders of the Blood and MDC 17 – Myeloproliferative Disorders and Neoplasms
- MDC 4 – Diseases and Disorders of the Respiratory System
- MDC 8 – Diseases and Disorders of the Musculoskeletal System and Connective Tissue
- MDC 19 – Mental Diseases and Disorders and MDC 20 – Alcohol and Drug Use
- MDC 10 – Endocrine, Nutritional, and Metabolic Diseases & Disorders
- MDC 1 – Diseases and Disorders of the Nervous System

Library Duration:

12 hours

CEUs:

AANC, AAPC, AHIMA, CA Board, CCDS, CCMC, CME

Ask the Expert:

Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Scripts:

A copy of the narration is included in course modules
Coding, Compliance, Case Management, and Revenue Cycle
PRODUCTS

Coding:
- Certified Coder Boot Camp®—Original Online
- Certified Coder Boot Camp®—Inpatient Online
- Risk Adjustment Documentation and Coding Boot Camp® Online
- JustCoding’s Essential Skills for:
  - Anatomy and Physiology
  - CPT Coding
  - ICD-10-CM Coding
  - ICD-10-PCS Coding

Revenue Integrity:
- Revenue Integrity Essential Skills

HIPAA/Compliance:
- Corporate Compliance eLearning Library
- HIPAA Privacy and Security eLearning Library

Case Management:
- Case Management and Utilization Review Essential Skills

Certified Coder Boot Camp®—Original Online
Certified Coder Boot Camp®—Inpatient Online
Risk Adjustment Documentation and Coding Boot Camp® Online
JustCoding’s Essential Skills for:
  - Anatomy and Physiology
  - CPT Coding
  - ICD-10-CM Coding
  - ICD-10-PCS Coding

Corporate Compliance eLearning Library
HIPAA Privacy and Security eLearning Library
Case Management and Utilization Review Essential Skills
Certified Coder Boot Camp®—Original Online

About

The Certified Coder Boot Camp® uses a combination of online lecture, interactive course work, and exercises to fully prepare you for the fundamentals of CPT®, ICD-10-CM, and HCPCS Level II coding for professional services and hospital outpatient services. The first section covers ICD-10-CM diagnosis coding, and the remaining sections are devoted to CPT and HCPCS II coding.

Course Titles:
- Introduction and Coding Fundamentals
- ICD-10-CM (Parts 1–3)
- Introduction to CPT Coding
- Evaluation and Management: Category Selection
- Evaluation and Management: Level Selection
- Coding Anesthesia Services
- Introduction to Surgery Coding and Modifiers
- Coding Integumentary Procedures
- Coding Musculoskeletal Procedures
- Coding Respiratory Procedures
- Coding Cardiovascular Procedures
- Coding Digestive System Procedures
- Coding Urinary/Genital System, Obstetrics, and Endocrine Procedures
- Coding Nervous System Procedures
- Coding Eye, Ocular, and Auditory Procedures
- Coding Radiology Services
- Coding Pathology and Laboratory Services
- Coding Medicine Services
- HCPCS II Coding
- Final Exam

Library Duration:
23 hours

CEUs:
AAPC, AHIMA, ANCC, CCDS

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Operative Reports:
In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more
Certified Coder Boot Camp®—Inpatient Online

About

The Certified Coder Boot Camp®—Inpatient Online is an intensive coding education course that will make coders proficient in ICD-10-CM/PCS coding for hospital inpatient facility services and MS-DRG assignment. The course goes beyond explaining basic DRG classification. Coders will be prepared to apply inpatient coding guidelines, accurately assign ICD-10-CM/PCS codes and MS-DRGs, and query physicians more effectively.

Course Titles:

- Introduction to Inpatient Facility Coding
- Introduction to ICD-10-CM and ICD-10-CM Conventions
- Fundamentals of Diagnostic Coding for Inpatient Reporting
- Introduction to ICD-10-PCS and Basic Character Selection
- Selection of Principal Procedure
- MS-DRG Assignment
- Present on Admission Indicators and Hospital-Acquired Conditions
- Chapter-Specific Diagnosis and Procedure Coding
- Final Exam

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Library Duration:

11 hours

CEUs:

AAPC, AHIMA, ANCC, CA Board, CCDS, NASBA

Ask the Expert:

Interact with our nationally recognized experts! Send content-related questions directly to instructors.
About

This in-depth Boot Camp goes beyond just knowing how to code for a condition. It explores where to obtain coding information as well as where to look for documentation deficiencies to improve overall risk scores. Similar to how implementing a CDI department strengthens documentation for DRG assignment, this Boot Camp uses the same principles to improve documentation for risk adjustment.

From tackling the concept of risk adjustment and how it is calculated, to focusing on specific diagnoses and conditions that may affect overall risk scores, this Boot Camp will ensure understanding of all facets of risk adjustment and help position your organization to make the best decisions.

Course Titles:
- CMS Reimbursement: IPPS, OPPS, and Medicare Advantage
- ICD-10-CM Diagnosis Coding: Documentation Sources, Diagnosis Selection, and Official Guidelines
- Introduction to Risk Adjustment: Review of Risk Adjustment Methodologies
- Hierarchical Condition Categories and the Hierarchies (Parts 1 & 2)
- Disease Interactions and Disabled Disease Interactions
- Risk Adjustment Validation: RADV Audits
- Additional Practice
- Final Exam

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio/Scripts:
Modules are narrated in lecture style. A copy of the narration is included in course modules.

Resources:
Download or print study guides, worksheets, and more

Library Duration:
5.5 hours

CEUs:
AAPC, AHIMA, ANCC, CCDS, CME

Additional exercises allow learners to apply concepts to real-life situations for both the inpatient and outpatient settings!
JustCoding’s Essential Skills Online Learning Library

About

JustCoding’s Essential Skills Online Learning Library includes 33 topics broken down into three libraries specifically designed for coders to train on the code sets they use, along with an additional 16 courses that provide an overview of important anatomical details and disease processes. Each library offers comprehensive, hands-on courses to help facilities train staff on the basics as well as more complicated conditions and procedures. The four individual libraries are:

- JustCoding Essential Skills for Anatomy and Physiology
- JustCoding Essential Skills for CPT Coding
- JustCoding Essential Skills for ICD-10-CM Coding
- JustCoding Essential Skills for ICD-10-PCS Coding

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Library Duration:

- Anatomy and Physiology = 27 hours
- CPT Coding = 10 hours
- ICD-10-CM Coding = 10.5 hours
- ICD-10-PCS Coding = 8 hours

CEUs:

- AAPC, AHIMA, CCDS

Note:

Course features vary based on library. Visit each library page for more details.
JustCoding's Essential Skills for Anatomy and Physiology

About

The 16 courses in JustCoding’s Essential Skills for Anatomy and Physiology provide an overview of important anatomical details and disease processes crucial for training coders and HIM staff. The courses, created by physicians, are divided by body system and include detailed illustrations for added context.

Course Titles:
- Infectious Diseases
- Neoplasms
- Blood/Blood-Forming Organs
- Endocrine System
- Nervous System
- Eye
- Ear
- Circulatory System
- Respiratory System
- Digestive System
- Skin and Subcutaneous Tissue
- Musculoskeletal System
- Genitourinary System
- Pregnancy
- Signs & Symptoms
- Medical Terminology
- Final Exam

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Library Duration:
27 hours

CEUs:
AAPP, AHIMA, CCDS

Talk to an eLearning expert—call 877-233-8734.
JustCoding’s Essential Skills for CPT Coding

About

The 12 courses in JustCoding’s Essential Skills for CPT Coding provide a basic overview of how CPT codes are arranged and how to apply them according to the CPT® Manual. The courses review specific coding guidelines and how to report specific challenging procedures. Students also receive an overview of HCPCS Level II coding.

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Course Titles:

- Introduction to CPT and HCPCS Codes
- Evaluation and Management Services I: Category Selection
- Evaluation and Management Services II: Level Selection
- Anesthesia Services
- Cardiovascular System Surgery
- Cardiovascular System Surgery: Pacemakers and Defibrillator Systems
- ED Coding and Billing
- Injections and Infusions
- Wound Care
- Interventional Radiology
- Pathology and Laboratory Services
- Orthopedic Coding

Case Studies:

In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers.

Knowledge Checks:

Questions are strategically placed to ensure learner understanding.

Resources:

Download or print study guides, worksheets, and more.
About

The 12 courses in JustCoding’s Essential Skills for ICD-10-CM Coding walk coders through the ICD-10-CM diagnosis codes, providing an overview of disease processes, associated signs and symptoms, diagnostic and treatment options, and specific coding guidelines—while highlighting important information coders should look for in documentation.

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Course Titles:

- Introduction to ICD-10-CM
- Basic Diagnosis Coding
- Nervous System
- Digestive System
- Cardiovascular System
- Orthopedics
- Diabetes Coding
- Chronic Kidney Disease
- Respiratory Coding
- Wound Care Coding
- Pregnancy Coding
- Sepsis Coding

Library Duration:

10.5 hours

CEUs:

AAPC, AHIMA, CCDS

Case Studies:

In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Resources:

Download or print study guides, worksheets, and more
JustCoding’s Essential Skills for ICD-10-PCS Coding

About

The nine courses in JustCoding’s Essential Skills for ICD-10-PCS Coding walk coders through the ICD-10-PCS procedure codes, detailing how codes are created and what each character means, as well as pointing out specific coding guidelines. The modules also highlight what information must be present in the documentation for appropriate code assignment.

This solution combines HCPro’s high-level coding information with specific coverage of new codes or regulatory concerns through the inclusion of webinar content, updated at least annually.

Course Titles:

- ICD-10-PCS Overview
- Coding, Structure, and Format
- Root Operations and Documentation
- 2017 ICD-10-PCS Code Updates
- Nervous System
- Cardiovascular Procedures
- Coding Spinal Fusions
- Coding Multiple Procedures
- Digestive System

Library Duration:

8 hours

CEUs:

AAPC, AHIMA, CCDS

Case Studies:

In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Resources:

Download or print study guides, worksheets, and more
About

HCPo’s Corporate Compliance eLearning Library will ensure your staff knows how to report and respond to risks. These courses are tailored for the various audiences in your facility so that each employee gets the education needed to maintain compliance. Convenient “refresher” series are available for annual refresher education needs.

This library covers essential topics your employees need to be compliant with federal and state laws and regulations. Courses provide:

- Easy-to-understand explanations and practical advice to prevent violations of the False Claims Act, Stark Law, HIPAA, anti-kickback statute, False Claims Act, Fraud Enforcement and Recovery Act, and more
- Descriptions of the role and importance of compliance programs in hospitals
- Guidelines for reporting suspected acts of fraud or regulatory violations
- Outline of whistleblower protections and strategies to ensure compliance

Ask about our refresher series!

Course Titles:

- Corporate Compliance for Coders, Billers, and the HIM Staff
- Corporate Compliance for Nurses and Clinical Staff
- Corporate Compliance for Nutrition, Environmental Services, and Volunteer Staff
- Corporate Compliance for Physicians
- Corporate Compliance for the Executive, Administrative, and Corporate Staff
- Corporate Compliance for the Registration and Front Office Staff

CEUs:
AAPP, AHIMA, CME

Animated Scenarios:
Animated scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Scripts:
A copy of the narration is included in course modules

Talk to an eLearning expert—call 877-233-8734.
About

HCPro’s HIPAA Privacy and Security eLearning Library includes a course for each of your training audiences. Content is specific to each audience’s role in protecting patient health information (PHI). Convenient “refresher” series are available for annual refresher education needs.

Course Titles:

- HIPAA Privacy and Security for Executive, Administrative, and Corporate Staff
- HIPAA Privacy and Security for Business Associates
- HIPAA Privacy and Security for Nutrition, Environmental Services, and Volunteer Staff
- HIPAA Privacy and Security for Coders, Billers, and the HIM Staff
- HIPAA Privacy and Security for Nurses and Clinical Staff
- HIPAA Privacy and Security for Physicians
- HIPAA Privacy and Security for the Registration and Front Office Staff
- HIPAA Privacy and Security: Human Subjects and Clinical Trials Professionals

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Animated Scenarios:
Animated scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

Library Duration:
7 hours

CEUs:
AAPC, AHIMA, ANCC, CME

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

HB 300 series available for personnel in Texas!
Revenue Integrity Essential Skills Online Learning

About

*Revenue Integrity Essential Skills Online Learning* covers a range of critical billing, reimbursement, and compliance topics to help hospitals train a wide range and large number of healthcare professionals on the core concepts of revenue integrity. This library provides the information needed to educate and update staff on revenue integrity fundamentals as well as the latest regulatory changes in an engaging, interactive learning format.

Course Titles:
- Inpatient Prospective Payment System Regulations and Reimbursement
- Outpatient Prospective Payment System Coverage and Payment Calculations
- Patient Status: The 2-Midnight Rule and Observation Services
- Condition Codes 44 and W2 and Part B–Only Claims
- Coverage Determinations: NCDs, LCDs, and CED
- Claim Edits: National Correct Coding Initiative Edits and Medically Unlikely Edits
- Chargemaster Structure and Capture
- Strategies and Focus Areas for Audits and Appeals
- Billing and Coding for Drugs and Biologicals
- Medicare Claims Submission Fundamentals

Library Duration:
17 hours

CEUs:
AAPC, AHIMA, ANCC, CCMC, CCB

Case Studies:
In-depth exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Talk to an eLearning expert—call 877-233-8734.
Case Management and Utilization Review Essential Skills Online Learning

About

Case Management and Utilization Review Essential Skills Online Learning is comprehensive training for case managers on the floor, as well as those who are directors or managers. This library provides the core skills vital to get staff up to speed in an engaging, interactive learning format by providing popular topics essential to case management and covering them in great detail.

Course Titles:

- Emergency Department Case Management Essential Skills
- Managing Long Length of Stay Patients
- Delivering and Completing Appropriate Patient Notices
- Enhancing Case Manager and Physician Communication and Collaboration
- Utilization Review and Utilization Management for Case Managers
- The Role of Case Managers in Addressing the Social Needs of Patients: Charity Care, Community Resources, and More
- Case Management Strategies for Assisting Challenging Patients
- Patient Status Essentials for Case Managers
- Population Health in Case Management
- The Role of Case Managers in Transfers, Discharges, and Readmissions

CEUs:
- ANCC, CCMC, CME, California Board of Registered Nursing

Case Studies:
Exercises challenge students to apply newly developed skills to real-life applications and include the instructor’s explanation for the correct answers

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Library Duration:
4 hours
Safety & Compliance
OSHA Online Training Pack

Training a group? Ask about our discount pricing!

About

Protect employees and maintain OSHA compliance with HCPro’s OSHA Online Training Pack and catalogue of online training courses.

Designed specifically for healthcare workers, HCPro's online learning courses provide you and your staff relevant and practical training on the most pertinent OSHA topics. The OSHA Online Training Pack includes three courses that will fulfill all your training needs and meet OSHA training requirements—no matter what setting you’re in.

Course Titles:

• Administering Your OSHA Program
• Basic OSHA Training for New Hires in Medical Facilities
• OSHA Annual Retraining for Medical Facilities

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students
Safety Training for Healthcare Professionals

About

HCPro provides a variety of safety courses to fit the needs of your healthcare facility and keep you up to date on the latest safety requirements. Courses can be purchased as individual titles or as a comprehensive library.

Course Titles:
- Administering Your OSHA Program
- Basic OSHA Training for New Hires in Medical Facilities
- Ergonomics
- Fire Safety
- Globally Harmonized System (GHS) Awareness Training
- OSHA Annual Retraining for Medical Facilities
- OSHA Training for Dental Facilities
- Preventing Workplace Violence
- Respiratory Infection Prevention and Control
- Selecting and Evaluating Safety Sharps

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students
Corporate Compliance eLearning Library

About

HCPro’s Corporate Compliance eLearning Library will ensure your staff knows how to report and respond to risks. These courses are tailored for the various audiences in your facility so that each employee gets the education needed to maintain compliance. Convenient “refresher” series are available for annual refresher education needs.

This library covers essential topics your employees need to be compliant with federal and state laws and regulations. Courses provide:

- Easy-to-understand explanations and practical advice to prevent violations of the False Claims Act, Stark Law, HIPAA, anti-kickback statute, False Claims Act, Fraud Enforcement and Recovery Act, and more
- Descriptions of the role and importance of compliance programs in hospitals
- Guidelines for reporting suspected acts of fraud or regulatory violations
- Outline of whistleblower protections and strategies to ensure compliance

Ask about our refresher series!

Course Titles:

- Corporate Compliance for Coders, Billers, and the HIM Staff
- Corporate Compliance for Nurses and Clinical Staff
- Corporate Compliance for Nutrition, Environmental Services, and Volunteer Staff
- Corporate Compliance for Physicians
- Corporate Compliance for the Executive, Administrative, and Corporate Staff
- Corporate Compliance for the Registration and Front Office Staff

CEUs:
AAPC, AHIMA, CME

Animated Scenarios:
Animated scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Scripts:
A copy of the narration is included in course modules
HIPAA Privacy and Security eLearning Library

Training a group? Ask about our discount pricing!

About

HCPRO's HIPAA Privacy and Security eLearning Library includes a course for each of your training audiences. Content is specific to each audience's role in protecting patient health information (PHI). Convenient “refresher” series are available for annual refresher education needs.

**Course Titles:**
- HIPAA Privacy and Security for Executive, Administrative, and Corporate Staff
- HIPAA Privacy and Security for Business Associates
- HIPAA Privacy and Security for Nutrition, Environmental Services, and Volunteer Staff
- HIPAA Privacy and Security for Coders, Billers, and the HIM Staff
- HIPAA Privacy and Security for Nurses and Clinical Staff
- HIPAA Privacy and Security for Physicians
- HIPAA Privacy and Security for the Registration and Front Office Staff
- HIPAA Privacy and Security: Human Subjects and Clinical Trials Professionals

**Library Duration:**
- 7 hours

**CEUs:**
- AAPC, AHIMA, ANCC, CME

**Audio:**
- Modules are narrated in lecture style—slides aren’t simply read to students

**Resources:**
- Download or print study guides, worksheets, and more

**Scripts:**
- A copy of the narration is included in course modules

**Knowledge Checks:**
- Questions are strategically placed to ensure learner understanding

**Animated Scenarios:**
- Animated scenarios show the “wrong way” and “right way” to handle a situation, increasing student engagement

**HB 300 series available for personnel in Texas!**
84% of employers consider BMSC credentials when hiring; 64% of employers require a BMSC credential; 68% of credential-holders’ salaries are favorably impacted by credentials held.
Post-Acute Care
PRODUCT LADDER

Advanced:
Home Health Coding Summit

Intermediate:
Ultimate Training ICD-10 Intermediate class
HCS-D, HCS-O, and/or HCS-H Certification Exam

Beginner:
Ultimate Training Coding Basics and/or OASIS class
HCS-D, HCS-O, HCS-H and/or Certification Study Guide
Home Health ICD-10-CM Coding Answers
Coding, OASIS, and/or Hospice Associate Programs
Home Health ICD-10-CM Coding Manual
The Association of Home Care Coding & Compliance (AHCC) is a division of DecisionHealth, LLC, serving the staff-development needs of the post-acute care industry through education, training, work tools, resources, community building/networking, and advocacy. The AHCC and its credentialing body, the Board of Medical Specialty Coding & Compliance (BMSC), introduce the Associate Program! The Associate Program is designed to provide the fundamentals of home health coding, hospice, and/or OASIS.

The Homecare OASIS Associate Program is your first step in the path toward mastering the basics of OASIS—prepare to earn your Homecare OASIS Associate (HOA) certificate. Candidates who register for the Associate Program get online training courses, one year free AHCC membership, and the online certificate exam (available upon completion of required courses). The HOA certificate exam is 2.5 hours long and contains 50 questions.

Course Titles:
- OASIS-C2 Clinical Case-Mix
- OASIS-C2 Diagnosis Coding
- OASIS-C2 Emergent Care and Discharge Items
- OASIS-C2 Functional Assessment ADLs/IADLs and Therapy Need
- OASIS-C2 Functional Case-Mix
- OASIS-C2 History and Diagnosis Items
- OASIS-C2 Integumentary Status Items
- OASIS-C2 Introduction and Overview
- OASIS-C2 Living Arrangements and Sensory Status
- OASIS-C2 Medication Items
- OASIS-C2 Patient Tracking Items
- OASIS-C2 Plan of Care and Intervention Synopsis
- OASIS-C2 Process Measures
- OASIS-C2 Respiratory, Cardiac, Elimination, and Neuro Status
- OASIS-C2 Wound Case-Mix

Library Duration:
13 hours

CEUs:
Up to 15 BMSC and nursing CEs

Knowledge Checks:
Questions are strategically placed to ensure learner understanding

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Upon successful completion of the certificate exam, receive a certificate identifying you as a Homecare OASIS Associate
The Association of Home Care Coding & Compliance (AHCC) and its credentialing body, the Board of Medical Specialty Coding & Compliance (BMSC), introduce the Associate Program! The Associate Program is designed to provide the fundamentals of home health coding, hospice, and/or OASIS.

The Homecare Coding Associate Program is your first step in the path toward mastering the basics of coding—prepare to earn your Homecare Coding Associate (HCA) certificate. Candidates who register for the Associate Program get online training courses, one year free AHCC membership, and the online certificate exam (available upon completion of required courses). The HCA certificate exam is 2.5 hours long and contains 50 questions.

Course Titles:
- Home Health Resource Groups (HHRG)
- Deep Dive Into the ICD-10-CM Coding Guidelines
- Deep Dive Into the ICD-10-CM Coding Conventions
- ICD-10-CM Coding for the Endocrine System
- ICD-10-CM Coding for Diseases of the Nervous System
- ICD-10-CM Coding for Diseases of the Circulatory System and Respiratory System
- ICD-10-CM Coding for Diseases of the Skin and Subcutaneous Tissue
- ICD-10-CM Coding for Diseases of the Musculoskeletal System & Coding for Signs, Symptoms, & Abnormal Findings
- ICD-10-CM Coding for Mental, Behavioral, & Neurodevelopmental Disorders
- ICD-10-CM Coding for Infectious and Parasitic Diseases & Blood-Related Disorders
- ICD-10-CM Coding for Injury & Poisoning
- ICD-10-CM Coding for Neoplasms
- ICD-10-CM Coding for External Causes of Morbidity and Factors Influencing Health Status
- ICD-10-CM Coding for Diseases of the Digestive and Genitourinary Systems

Upon successful completion of the certificate exam, receive a certificate identifying you as a Homecare Coding Associate.
About

The Association of Home Care Coding & Compliance (AHCC) and its credentialing body, the Board of Medical Specialty Coding & Compliance (BMSC), introduce the Associate Program! The Associate Program is designed to provide the fundamentals of home health coding, hospice, and/or OASIS. This program is your first step in the path toward mastering the basics of hospital regulatory and coding requirements. Candidates who register receive online training courses, one year free AHCC membership, and the online certificate exam (available upon completion of required courses). The HHA certificate exam is 2.5 hours long and contains 50 questions.

Course Titles:

- Deep Dive Into the ICD-10-CM Coding Guidelines & Conventions
- ICD-10-CM Coding for the Endocrine System
- ICD-10-CM Coding for Diseases of the Nervous System
- ICD-10-CM Coding for Diseases of the Circulatory System and Respiratory System
- ICD-10-CM Coding for Diseases of the Skin and Subcutaneous Tissue
- ICD-10-CM Coding for Diseases of the Musculoskeletal System & Coding for Signs, Symptoms, & Abnormal Findings
- ICD-10-CM Coding for Mental, Behavioral, & Neurodevelopmental Disorders
- ICD-10-CM Coding for Infectious and Parasitic Diseases & Blood-Related Disorders
- ICD-10-CM Coding for Injury & Poisoning
- ICD-10-CM Coding for Neoplasms
- ICD-10-CM Coding for External Causes of Morbidity & Factors Influencing Health Status
- ICD-10-CM Coding for Diseases of the Digestive & Genitourinary Systems
- Understanding Hospice Regulatory Requirements
- Hospice ICD-10-CM Diagnosis Coding
- Hospice Clinical Documentation
- Hospice Information Set Data Collection
- Hospice Care Coordination and Care Plan

Library Duration:

14.5 hours

CEUs:

Up to 19 BMSC and nursing CEs

Knowledge Checks:

Questions are strategically placed to ensure learner understanding

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Upon successful completion of the certificate exam, receive a certificate identifying you as a Homecare Hospice Associate
Certificate in Hospital Patient Advocacy

About

The Certificate in Hospital Patient Advocacy eLearning Program is a comprehensive education program aimed at enhancing training for those involved in the specialized field of hospital patient advocacy. It also stands as an introductory course for those who are interested in entering the field. The program will provide common ground through which all can work together to improve the patient experience.

The goal of the program is to focus on the concepts of hospital patient advocacy and to assist advocates in improving the patient and family experience, which is one of the elements hospitals and other organizations must meet as a core component of value-based purchasing. In addition, this program will reinforce the role of hospital advocates in ensuring that patients and their families have a safe and empowered inpatient stay.

The eLearning program is open to all who want to learn about this emerging field of hospital patient advocacy. Additionally, the certificate program can serve as a point of entry for those who wish to work in this dynamic field by providing a course of study that will open learners to this important role.

Course Titles:

• Session 1: Introduction, Program Overview, and Foundations of Patient Advocacy
• Session 2: Current Trends
• Session 3: Communications
• Session 4: Patient Illness Experience
• Session 5: Healthcare Law
• Session 6: A Unified Process Model
• Session 7: Complaint/Grievance Resolution and Emergency Management
• Session 8: Issues in the Healthcare Delivery System
• Session 9: Medical Ethics and Death, Dying, and Bereavement
• Session 10: Case Studies

Earn your certificate in hospital patient advocacy!

Library Duration:
3.5 hours

CEUs:
CES, CCMC

Audio:
Modules are narrated in lecture style—slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more
Certificate in Patient Advocacy

About

The Professional Patient Advocate Certificate Training Program is an advanced program aimed at introducing professionals and those who have life experience to the emerging independent practice of patient advocacy. Focusing on the concepts of patient advocacy to ensure each person has a right to have a voice in their health and healthcare, the program strives to demonstrate the important role independent advocates have in helping consumers navigate the complex and fragmented healthcare system.

Course Titles:

- Session 1: Overview of Certificate Program and The History of Patient Advocacy
- Session 2: Roles and Settings for Patient Advocates
- Session 3: Trends and Opportunities for Patient Advocacy
- Session 4: Core Components of Patient Advocacy and Core Competencies
- Session 5: The Process of Patient Advocacy
- Session 6: Healthcare Reimbursement Systems
- Session 7: Ethics

Library Duration:

1.5 hours

CEUs:

CES, CCMC

Audio:

Modules are narrated in lecture style—slides aren’t simply read to students

Resources:

Download or print study guides, worksheets, and more

Earn your certificate in patient advocacy!
Provider Enrollment Specialist Certificate

Successful completion of the PESC assessment will prove your mastery of the enrollment process.

About

As an enrollment specialist, you are solely responsible for the first step in ensuring that your organization gets paid. Enrollment specialists are the most pivotal employees in collecting payments for their providers and facilities. Yet there is nothing in the market that proves your value to the organization or demonstrates that you take enrollment compliance seriously—until now.

For nearly two decades, DecisionHealth has filled a void by connecting provider enrollment specialists with industry authorities. We host the only provider enrollment event in the industry that CMS and CAQH are a part of. As the undisputed leader in enrollment guidance, we’ve turned our attention to giving you the recognition you deserve through the Provider Enrollment Specialist Certificate (PESC)—the only certificate available to validate your expertise in this growing market.

Prove your mastery and dedication to the provider enrollment process by earning a PESC. Validate that you have the expertise required to ensure accurate and prompt provider enrollment. Earning a certificate will help you:

- Validate your skills and demonstrate proficiency in the enrollment process
- Keep your skills relevant, applicable, and competitive
- Identify any knowledge gaps and create a training roadmap
- Advance your career and potentially earn a higher salary
- Demonstrate your commitment to lifelong learning and increase job skills confidence

Earn your PESC after passing a 50-question assessment that will test your knowledge and understanding of the different enrollment forms, specific terms and definitions, compliance risks and penalties, and the PECOS enrollment process.
About

HCPro’s Residency Program Coordinator Boot Camp—Online is an intensive course that will train both osteopathic and allopathic program coordinators on ACGME requirements, best practices for recruitment and orientation, implementing changes under the Next Accreditation System (NAS), the Clinical Learning Environment Review (CLER), and working with program directors.

Earn your Certificate of Program Management Excellence after successful completion of the course and accompanying exam.

Course materials are updated on an annual basis to reflect changes in ACGME accreditation standards.

Course Titles:
- Building a Foundation
- Resources for Program Management
- Getting to Know the ACGME Common Program Requirements
- Understanding the Role of the Coordinator
- Managing Recruitment and the Match
- Managing Orientation
- Developing a Program Timeline
- GME Program Management
- File Management
- Credentialing
- Next Accreditation System
- Professional Development

Ask the Expert:
Interact with our nationally recognized experts! Send content-related questions directly to instructors.

Audio:
Modules are narrated in lecture style — slides aren’t simply read to students

Resources:
Download or print study guides, worksheets, and more

Scripts:
A copy of the narration is included in course modules

Library Duration:
4 hours
Medical Staff & Credentialing
Credentials Verification: Best Practices

About

Credentials Verification: Best Practices discusses the nuances of privileging and credentialing to medical staff service professionals who are new to their role or could use a refresher on the basics. Learners will take away a new or more thorough understanding of their tasks and the context for what they do as they discover acceptable sources for credentials verification, the differences between verifying competency and previous affiliations, and the challenges of verifying professional references.

At the conclusion of this course, you will be able to:

• Identify what is acceptable as a primary source verification
• Streamline primary source verification processes
• Describe the difference between verification of previous hospital affiliations and confirmation of practitioner competence
• Know the rules for querying the National Practitioner Data Bank (NPDB)
• Use physician self-querying of the NPDB to protect the physician and the organization
• Develop efficient processes for reappointment to replace outdated practices

Library Duration:
1.5 hours

CEUs:
NAMSS

Audio:
Modules are narrated in lecture style — slides aren’t simply read to students

Resources:
Download or print worksheets

Scripts:
A copy of the narration is included in course modules
Onsite Boot Camps

About

Bring our industry-leading instructors to your facility to teach one of our existing Boot Camps or a program customized specifically for your organization.

With HCPro’s best-in-class regulatory and compliance education, your organization will benefit from:

- **Access to Expertise** – Our instructors are all yours, so you can ask them questions and apply concepts specific to your organization.
- **Comprehensive and Consistent Messaging** – Bring your staff together to hear the same material. Everyone leaves with the same understanding.
- **Cost Effective and Efficient Training** – Save your organization thousands in travel costs and minimize the amount of time needed to train your staff.

We’ve conducted training on-site for all kinds of organizations, including:

- Hospitals and healthcare systems
- Health plans and third party payers
- National and state trade associations
- Group practices
- Services and staffing firms
- Long-term care organizations

To learn more about how to bring our Boot Camps to your organization, please contact us at 877-233-8734.