CRITERIA-BASED CORE PRIVILEGES
A COURSE IN DESIGN AND IMPLEMENTATION

May 13, 2009
CAESARS PALACE | LAS VEGAS, NV

Register by March 13 and SAVE $100!

WWW.HCMARKETPLACE.COM/SEMINARS
Do you know where to start and how to avoid the roadblocks that hamper the smooth implementation of criteria-based core privileges throughout your organization?

With an efficient criteria-based core privileging system, you will:

- Ensure compliance with requirements of The Joint Commission and other accreditors
- Help protect your organization from malpractice suits and charges of antitrust violations
- Ease the burden on most practitioners when they complete privilege request forms
- Improve the process of granting clinical privileges by making it more objective
- Create privileges for new advances in technology; high-risk, problem-prone, and volume-sensitive diagnoses; or procedures that would not be automatically incorporated with the core privileges

Developing and implementing a criteria-based core privileging system is a challenging, highly complex effort.

SAVE $100

Register by March 13 and SAVE $100 off the standard registration rate!

Attend this comprehensive program and get answers to your most challenging questions.

Join us for this unique opportunity to network and collaborate with your colleagues.

FOR INFORMATION, CALL 800/650-6787 OR VISIT WWW.HCMARKETPLACE.COM/SEMINARS.
SEMINAR’S FOCUS

OVERVIEW

Without criteria-based privileging, you could be out of compliance with Joint Commission and CMS requirements. Hospitals and medical staffs that use laundry lists or other non–criteria-based privileging mechanisms typically have not defined the qualifications that must be met for each requested privilege—or inadvertently may be granting privileges that fall outside the hospital’s scope of services.

We have your road map to successful implementation.

This unique, full-day program will provide you with a step-by-step methodology to design and implement criteria-based core privileges and meet Joint Commission and CMS requirements.

During this intensive course, participants will learn:

• Methods to appropriately define core and noncore procedures for specialties and subspecialties that are troublesome to delineate
• How to develop privileging criteria that meets Joint Commission and CMS regulations
• Core privileges design for nonphysicians
• Processes for facilitating cross-specialty disputes and processing requests for new technology

Industry experts will provide you with the necessary tools to create a new core privileging system or make your existing core privileging system work effectively across your entire organization.

WHO SHOULD ATTEND

• Directors of medical staff services
• Credentialing specialists
• Credentials committee members
• Medical executive committee members
• Medical staff coordinators
• Quality directors and managers
• Service chiefs
• VPMAs
• Department chairs

CORE PRIVILEGE DRILL-DOWN

As a participant, you will learn to set up criteria-based core privileges, including:

• Who to involve
• How to effectively explain your criteria-based core privileging system during accreditation surveys
• How to get buy-in
• Considerations for program design
• Barriers to implementation

LEARNING OBJECTIVES

Upon completing this workshop, participants will be able to:

• Recognize the requirements of CMS, The Joint Commission, and other regulatory bodies regarding criteria-based privileging
• Describe the key milestones in the process of converting privileges to core design
• Identify and discuss steps to address your most challenging specialties and subspecialties
• Discuss challenges and possible strategies for managing ED call, allied health professionals, multiple sites, and low-/no-volume practitioners
• Outline a solid process for gaining approvals for, and implementing, revised core forms

Stay an extra 2 days in Las Vegas and join us for the 12th Annual Credentialing Resource Center Symposium


To register, visit www.hcmarketplace.com/seminars or call 800/650-6787 for more information.
<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
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<tbody>
<tr>
<td>7:00 AM–8:00 AM</td>
<td>Registration and continental breakfast</td>
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<tr>
<td>8:00 AM–8:30 AM</td>
<td>Why privilege? For whom is the process designed?</td>
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<td>8:30 AM–9:30 AM</td>
<td>Determination of competency for granted privileges:</td>
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<td>Components of a criteria-based clinical privilege system</td>
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<td>• The Competency Equation and Competency Triangle</td>
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<td>• Requirements of CMS, The Joint Commission, and other regulatory</td>
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<td>9:30 AM–10:00 AM</td>
<td>Criteria-based privilege system: A step-by-step approach</td>
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<td>• Overview of the process</td>
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<td>• Evaluating existing privileging and profiling practices</td>
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<td>• Securing support (this must be a medical staff</td>
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<td>organization-driven project)</td>
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<td>• Project planning</td>
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<td>• Providing education</td>
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<td>10:00 AM–10:15 AM</td>
<td>Break</td>
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<td>10:15 AM–12:00 PM</td>
<td>Criteria-based privilege system: A step-by-step approach (continued)</td>
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<td>• Designing the drafts</td>
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<td>• Process for approving the new forms and criteria</td>
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<td>• Implementing the new system</td>
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<td>• Communicating the current privileges</td>
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<td>• Maintaining the new privilege forms</td>
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<td>12:00 PM–1:30 PM</td>
<td>Lunch (on your own)</td>
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<td>1:30 PM–2:30 PM</td>
<td>Challenges, barriers, and their solutions</td>
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<td>• What specialties present the biggest challenges and why?</td>
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<td>• Crossover privileges and common disputes</td>
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<td>• How to address new technology and procedures</td>
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<td>• Dealing with “one level of care” requirements</td>
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<td>• Challenges in gathering data for evidence of current competency</td>
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<td>2:30 PM–2:45 PM</td>
<td>Break</td>
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<tr>
<td>2:45 PM–3:45 PM</td>
<td>Challenges, barriers, and their solutions (continued)</td>
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<td></td>
<td>• Low- and no-volume practitioners</td>
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<td>• Temporary privileges</td>
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<td>• Advanced practice professionals (PAs, CRNAs, NPs, CNMs, etc.)</td>
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<td>• On-site training for new privileges</td>
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<td>• Establishing the focused professional practice evaluation program</td>
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<td>• ED call obligations vs. clinical</td>
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<td>3:45 PM–4:00 PM</td>
<td>Questions and answers</td>
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<td>4:00 PM</td>
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Agenda subject to change.
The CRC provides members access to searchable resources on current, controversial, and problematic issues in credentialing and clinical privileging, as well as more than 270 searchable and regularly updated white papers containing sample criteria and background research. Visit www.credentialingresourcemcenter.com to learn how to become a CRC member and put this exciting online resource to work for your organization.
CAESARS PALACE

Make your hotel reservation by APRIL 13 and SAVE!

PROGRAM INFORMATION

To register, call 800/650-6787, fax the attached registration form to 800/738-1553, or sign up online at www.hcmarketplace.com/seminars.

SCHEDULE

7:00 AM–8:00 AM Registration and continental breakfast
8:00 AM–12:00 PM Seminar
12:00 PM–1:30 PM Lunch (on your own)
1:30 PM–4:00 PM Seminar
4:00 PM Adjourn

Morning and afternoon breaks announced by your faculty.

MAY 13, 2009

CAESARS PALACE
3570 Las Vegas Boulevard South
Las Vegas, NV 89109

RESERVATIONS: 866/227-5938 (mention HCPro or The Greeley Company for discounted room rate)
WEB SITE: www.caesarspalace.com
DISCOUNTED ROOM RATE: $239 per night
CUTOFF DATE: April 13, 2009

For the special discounted room rate, reservations must be made by April 13, 2009. Be sure to mention HCPro or The Greeley Company to receive the special room rate. Rooms are available on a first-come, first-served basis and may sell out before the April 13 cutoff date. Make your hotel reservations immediately to guarantee availability.

Caesars Palace is one of the world’s best-known resort-casinos, celebrating the glory that was Greece and the grandeur that was Rome, in an 85-acre destination location that sets the standard for excitement and luxury. Reigning at the heart of the Las Vegas Strip, Caesars Palace ranks among the world’s top luxury resorts known for their originality and beauty and features more than 3,300 hotel guest rooms and suites, 26 diverse restaurants and cafes, the 4.5-acre Garden of the Gods pools and gardens, and a world-class health spa and salon services. Its 4,100-seat Coliseum spotlights world-class entertainers such as Cher, Elton John, and Jerry Seinfeld, and sits just steps away from celebrity chef restaurants and The Forum Shops.

WHAT YOUR COLLEAGUES ARE SAYING...

“The variety of topics and the details of each were covered in a great way which kept my interest throughout the seminar. The importance of criteria-based privileging was reinforced throughout and definitely ‘brought it home’ for me.”

—Roise McGee, St. Luke’s Wood River Medical Center, Ketchum, ID

“The seminar provided excellent information for the new and seasoned medical staff workers.”

—Edie Collins, St. John’s Health System, Springfield, MD

FOR INFORMATION, CALL 800/650-6787 OR VISIT WWW.HCMARKETPLACE.COM/SEMINARS.
Continuing Education

Please visit us at www.hcmarketplace.com/seminars for more information about continuing education credits that will be provided for this program.

ON-SITE EDUCATION

Can’t make it to the seminar? HCPro and The Greeley Company provide on-site educational opportunities. Call us at 800/650-6787 for more information.

CRITERIA-BASED CORE PRIVILEGES

Early-bird rate for this seminar—
deadline March 13, 2009
$795 Individual attendee  $3,180 Team of five
Standard rate
$895 Individual attendee  $3,580 Team of five

The program includes one day of intensive, interactive learning, course downloads, a continental breakfast, morning and afternoon refreshment breaks, and CE credit.

ADDITIONAL SEMINARS BEING HELD IN LAS VEGAS

- May 13  ICD-9 Coding Essentials
- May 14–15  2nd Annual Association of Clinical Documentation Improvement Specialists Conference
- May 14–15  12th Annual Credentialing Resource Center Symposium
- May 14–15  3rd Annual Association for Healthcare Accreditation Professionals Conference
- May 14–15  3rd Annual Hospital Safety Center Symposium
- May 16  Physician Competency

Attend more than one program and receive discounted pricing off the standard rate. Register for 2 programs and save 10%; register for 3 programs and save 15%. Call 800/650-6787 for details.

SEMINAR POLICIES

Cancellation policy
Visit www.hcmarketplace.com/seminars or call 800/650-6787 for details.

Americans with Disabilities Act
If you require special accommodations in order to participate in this educational activity, please contact us at 800/650-6787.

Faculty Disclosure Statement
HCPro, Inc., has confirmed that none of the faculty/presenters or contributors have any relevant financial relationships to disclose related to the content of this educational activity.
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☐ $795 Individual attendee
☐ $3,180 Team of five
Standard rate
☐ $895 Individual attendee
☐ $3,580 Team of five
Call for special offers for teams with more than five participants.

CONTACT PERSON NAME: Attending the seminar: ☐ Yes ☐ No
Title: Dept:
Organization:
Street Address:
City: State: ZIP:
Tel: Fax: E-mail:

NAME OF REGISTRANTS: (Seminar confirmation will be sent via e-mail.)
1st Name: Title:
E-mail:
2nd Name: Title:
E-mail:
3rd Name: Title:
E-mail:
4th Name: Title:
E-mail:
Fifth Member is FREE!
Name: E-mail:

SELECT YOUR METHOD OF PAYMENT: (Payment is due immediately upon receipt.)
☐ Check enclosed (payable to HCPro, Inc.)
☐ Please bill my organization with PO #
☐ Bill my credit card (check one): ☐ VISA ☐ MC ☐ AmEx ☐ Discover
Signature Account # Exp. Date
Required for authorization Your credit card bill will reflect a charge from HCPro, Inc.

200 Hoods Lane
Marblehead, MA 01945

Register by March 13 and SAVE $100 off the standard rate!

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