

The 6th Annual


AHAP
Association for Healthcare
Accreditation Professionals

CONFERENCE

MAY 10-11, 2012

First 50 paid
registrants receive a
FREE full-day ticket to
any Walt Disney World®
Theme Park!*

Offer expires March 8, 2012.



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★
**Be one of the first 50
paid registrants and receive
a free full-day ticket to any
Walt Disney World® Theme Park*!**

Offer expires on March 8, 2012.

★
Sign up for **The 6th Annual Association for Healthcare Accreditation Professionals (AHAP) Conference** through this offer and get a free full-day pass to any *Walt Disney World®* Theme Park of your choice!



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★
Excitement and fun are only moments away from your hotel room. Take some time from your busy schedule to enjoy the magical experiences of the *Walt Disney World®* Theme Parks.

With your free ticket you can visit the classic playground that captured all of your childhood dreams, the *Magic Kingdom®* Park, or all the sights and sounds of *Epcot®*. Expect the unexpected at *Disney's Animal Kingdom®* Theme Park, or enjoy all the action and adventure of *Disney's Hollywood Studios®*.

BONUS! All attendees of the conference will receive a link to purchase additional tickets to any *Walt Disney World®* Theme Park at a special price. The link will be provided after your conference registration is received. These tickets must be purchased in advance in order to qualify for the special price.

★
Attending The 15th Annual Credentialing Resource Center (CRC) Symposium? Attendees of the CRC Symposium will also receive a link to purchase *Walt Disney World®* Theme Park tickets at a special price. The free ticket offer is applicable to AHAP attendees only.

Disclaimer about the offer:

*This offer is only applicable to AHAP conference registrants. The first 50 attendees to pay by March 8, 2012, will receive one free ticket to any *Walt Disney World®* Theme Park. This ticket can be used at any time. Qualifiers for this offer will be notified by e-mail and will receive their tickets in the mail 2-4 weeks before the conference once payment has cleared. PLUS ticket winners will also receive a link to purchase additional select *Walt Disney World®* Theme Park Tickets at a reduced rate.

★

LOCATION

Hilton in the Walt Disney World® Resort

1751 Hotel Plaza Boulevard
Lake Buena Vista, FL 32830

Hotel “Reservations” Phone Number:

407/827-4000 (*mention HCPPro or The Greeley Company for the discounted room rate*)

Discounted Room Rate: \$139

Hotel Discount Rate Cut-Off Date: May 7, 2012



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The Hilton in *Walt Disney World® Resort* is located directly across from *Downtown Disney®* in Lake Buena Vista, and only steps away from popular Disney attractions including: *Magic Kingdom® Park*, *Disney’s Animal Kingdom® Theme Park*, *Disney’s Hollywood Studios®*, *Epcot®*, *Disney’s Typhoon Lagoon Water Park*, and *Disney’s Blizzard Beach Water Park*. It is also located close to a number of Orlando’s best attractions, beaches and shopping—SeaWorld, Universal Studios, and Islands of Adventure, Kennedy Space Center, Daytona Beach, Clearwater Beach, Mall at Millenia, and Orlando Premium Outlets. Guests of the Hilton will find seven restaurants and lounges, a 24-hour Gourmet Marketplace, two outdoor heated swimming pools, a kid’s spray pool, and tropical outdoor spa.

To receive the discounted room rate, hotel reservations must be made by 5/7/2012. Be sure to mention AHAP to receive this special room rate. Rooms are available on a first-come, first-served basis and may sell out before the 5/7/2012 cutoff date. Make your hotel reservations immediately to guarantee space and availability.

BENEFITS

- Connect with dozens of your peers to expand your professional network
- Learn how to stay fully compliant with all new standards and regulations and identify surveyor standard “favorites” and why these are frequently cited
- Gain invaluable patient, system, and second-generation tracer strategies implemented at Johns Hopkins Bayview Medical Center to achieve continual survey success
- Listen to one facility’s experience with both The Joint Commission and Det Norske Veritas (DNV) survey process and why they decided to make the switch
- Learn about hospital recognition programs from the American Heart Association to improve stroke and cardiovascular care
- Discover best practices for policy management to improve performance and processes
- Gain practical solutions for assessing and preventing suicide risk, monitoring Environment of Care, and staying compliant with documentation issues
- Familiarize yourself with The Joint Commission certification application process and learn how to succeed in certification surveys
- Review valuable and educational research posters from your peers

For a complete list of benefits and learning objective for this seminar visit www.hcmarketplace.com/seminars.

OVERVIEW

We know your responsibilities are growing. Let us provide the tools you need to succeed.

You know you need to stay current with evolving regulations, policy management, and so much more. Take the burden off yourself and attend the **6th Annual AHAP Conference!** It's the perfect educational and networking experience for accreditation and survey professionals in 2012.

This year's conference will be more exciting than ever, offering two full days of educational sessions and workshops on the latest hot topic issues and regulatory updates. You'll also receive practical information and proven strategies to improve your facility's survey readiness, achieve better survey results, and improve patient quality and care throughout all levels of the organization.

Take advantage of this annual event to network with your peers, experts in the field, and regulatory associations, and return to your organization recharged and with a new level of accreditation proficiency for continued success.

Please note: You do not need to be a member of AHAP to attend this event.

WHAT'S NEW

- Pre-conference boot camp option for new accreditation professionals and survey coordinators
- Presentation of the first annual Accreditation Professional of the Year award
- Unique roundtable discussion with representatives from Healthcare Facilities Accreditation Program (HFAP), and Det Norske Veritas (DNV), and the American Heart Association
- Exciting new poster event featuring research and best practices from your peers

NEW TO ACCREDITATION?

Attend both the pre-conference Boot Camp on May 7–9, and the *6th Annual AHAP Conference* on May 10–11, for the perfect educational experience. See the special offer box to order or refer to the fold-in panel for additional information.

WHO SHOULD ATTEND

- Accreditation professionals
- Quality managers
- Performance improvement directors
- Patient safety officers
- CCOs
- Directors of accreditation
- Survey coordinators
- Risk managers
- Nurse managers
- CNOs
- CEOs

ADDITIONAL CONFERENCE AT SAME LOCATION

Team up with your credentialing peers and save on travel costs!

The 15th Annual Credentialing Resource Center Symposium: Maximize Your Medical Staff Team's Success, May 10–11, 2012

This premiere event for MSPs and medical staff leaders offers winning strategies and tools for dealing with traditionally difficult areas, as well as methods for mastering challenging new issues in the field. Learn more at www.hcmarketplace.com/seminars.

View all event information online at www.hcmarketplace.com/seminars

FACULTY



Jodi L. Eisenberg, MHA, CPHQ, CPMSM, CSHA, is the program manager of accreditation and clinical compliance at Northwestern Memorial Hospital in Chicago.



Jean S. Clark, RHIA, CSHA, is the director of accreditation at Roper St. Francis Healthcare in Charleston, SC.



Brad Keyes, CHSP, a former life safety specialist for The Joint Commission, is the owner of Keyes Life Safety Compliance specializing in the management of Life Safety Environment of Care, and Emergency Management programs.



Meagen Driskill, RN, BSN, MBA, is the manager of hospital accreditation for the American Heart Association in Dallas, TX.



Sharon Chaput, RN, CSHA, is the director of standards and quality management at the Brattleboro Retreat in Brattleboro, VT.



Kirk Woodring, LICSW, CGP, is a licensed independent clinical social worker and the director of access, evaluation, and ambulatory services at the Brattleboro Retreat in Brattleboro, VT.



Dana Moore, BSN, MS, CSHA, is the regulatory director at Johns Hopkins Bayview Medical Center in Baltimore, MD.



Yisrael M. Safeek, MD, MBA, CPE, FACPE, is the president of Integrated Physician Solutions in Lexington, KY.



Suzanne Richards, RN, MPH, MBA, is the chief clinical officer for Prime Healthcare Management in Ontario, CA.



Gregory Finch, MSW, LMSW, is the system director, patient experience & accreditation at Arnot Health in Elmira, NY.

**Faculty subject to change.*

AGENDA

Thursday, May 10, 2012

- 7:00 AM–8:00 AM Registration and breakfast in exhibit hall
- 8:00 AM–9:15 AM General session: **Preparing for The Joint Commission OPPE & FPPE systems tracer**
Dr. Yisrael M. Safeek, MD, MBA, CPE, FACPE
- 9:15 AM–9:30 AM Break
- 9:30 AM–9:45 AM AHAP welcome and presentation of the Accreditation Professional of the Year award
- 9:45 AM–11:15 AM General session: **Regulatory changes in 2012 and top RFIs—Stay ahead of The Joint Commission and CMS**
Jodi L. Eisenberg, MHA, CPHQ, CPMSM, CSHA, Jean S. Clark, RHIA, CSHA
- 11:15 AM–11:30 AM Break
- 11:30 AM–12:30 PM General session: **What accreditation professionals still need to know about Life Safety Code®**
Brad Keyes, CHSP
- 12:30 PM–2:00 PM Lunch in the exhibit hall
- 2:00 PM–3:45 PM Roundtable
- 3:45 PM–4:30 PM Break
- 4:30 PM–5:30 PM Breakout sessions: *(choose one of two)*
- (1) **To certify or not to certify? Seeking The Joint Commission disease-specific certifications**
Jean S. Clark RHIA, CSHA
 - (2) **Making the switch from The Joint Commission to DNV: One hospital's experience with both surveys**
Gregory Finch, MSW, LMSW
- 5:30 PM Adjourn

Friday, May 11, 2012

- 7:00 AM–8:00 AM Breakfast in exhibit hall
- 8:00 AM–9:30 AM General session: **The drip factor: Turning data into actionable information**
Suzanne Richards, RN, MPH, MBA
- 9:30 AM–9:45 AM Break
- 9:45 AM–10:45 AM General session: **Understanding tracer methodology and the survey process**
Dana Moore, BSN, MS, CSHA, Director of Regulatory Affairs
- 10:45 AM–11:00 AM Break
- 11:00 AM–12:30 PM General session: **A practical approach to policy management**
Jodi L. Eisenberg MHA, CPHQ, CPMSM, CSHA
- 12:30 PM–2:00 PM Lunch on your own
- 2:00 PM–3:00 PM Breakout sessions *(choose one of two)*
- (1) **Suicide risk assessment: Solutions to rapid assessment, Environment of Care, and documentation**
Sharon Chaput, RN, CSHA; Kirk Woodring, LICSW, CGP
 - (2) **Understanding hospital recognition programs for optimal cardiovascular and stroke care**
Meagen Driskill, RN, BSN, MBA
- 3:00 PM Adjourn

*Agenda topics are subject to change.

View all event information online at www.hcmarketplace.com/seminars

SPECIAL OFFER

May 7–9, 2012

^{HC}Pro
**Accreditation
Specialist
Boot Camp®**

Special offer for new
survey coordinators and
accreditation professionals!

Spend a full week in Orlando and get all your accreditation training and educational needs met.

For the first time we are offering our **Accreditation Specialist Boot Camp** as a pre-conference event to help get new accreditation and survey professionals started on the right foot. Spend two-and-a-half days at the Boot Camp— a unique classroom-based learning experience that delivers detailed descriptions, analysis, and training of all Joint Commission and CMS standards— and end your week building your professional network at the **6th Annual AHAP Conference**. Select the Special Offer box on the order form to attend both the Boot Camp and AHAP conference.

“Great information for anyone involved with, and responsible for, accreditation and regulatory compliance.”

—Clint LaFever, NWTHS, Amarillo, TX

ALSO OF INTEREST



The **Association for Healthcare Accreditation Professionals** is the first association specifically for accreditation professionals. You will have access to numerous resources to answer your most challenging accreditation questions. Join **AHAP** today at the introductory rate of only \$199. Select the “Join AHAP” box to become a member or visit www.accreditationprofessional.com for more information.



This certification has been created to promote competence and effectiveness in professionals who serve as an accreditation professional. Applicants who pass the certifying exam receive the designation CSHA. Learn more at www.certifiedaccreditationprofessional.com.



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THE 6TH ANNUAL AHAP CONFERENCE

Hilton in the *Walt Disney World*[®] Resort • Lake Buena Vista, FL • May 10–11, 2012

Registration Form—To register, call HPro, Inc., at 800/650-6787, fax the attached registration form to 800/639-8511, or sign up online at www.hcmarketplace.com/seminars.

Registration fees

INDIVIDUAL PROGRAM:

- \$995 individual rate
- \$3,980 team of five (*send 4 attendees and the 5th attends for FREE!*)
- \$795 AHAP member individual rate

JOIN AHAP!

Become a member of *The Association for Healthcare Accreditation Professionals (AHAP)*
 \$199

SPECIAL OFFER:

Register for both the *Accreditation Specialist Boot Camp* and the conference and save \$100! Please call 800/650-6787 to take advantage of this offer. Please mention the following order codes: ASBCFL050812 & AHP_05-10-2012
 \$2,194 individual attendee for both programs

CONTACT PERSON NAME: _____ Attending the conference: Yes No

Title: _____ Dept: _____ Organization: _____

Street Address: _____

City: _____ State: _____ ZIP: _____

Tel: _____ Fax: _____ E-mail: _____

NAME OF REGISTRANTS (*Conference confirmation will be sent via e-mail.*)

Name: _____ Title: _____ E-mail: _____

Name: _____ Title: _____ E-mail: _____

Name: _____ Title: _____ E-mail: _____

Name: _____ Title: _____ E-mail: _____

FIFTH MEMBER IS FREE!

Name: _____ Title: _____ E-mail: _____

SELECT YOUR METHOD OF PAYMENT (*Payment is due immediately upon receipt. To qualify for the Walt Disney World[®] offer your payment must be received by March 8, 2012.*)

Check enclosed (*payable to HPro, Inc.*) Please bill my organization with PO #

Bill my credit card (check one): VISA MasterCard AmEx Discover

Signature _____ Credit Card # _____ Exp. Date _____

Required for authorization

Your credit card bill will reflect a charge from HPro, Inc.

Nursing Contact Hours (ANCC)
HPro, Inc., is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This educational activity for 11 nursing contact hours is provided by HPro, Inc.

National Association for Healthcare Quality (NAHQ)

This activity will be submitted to the National Association for Healthcare Quality for CPHQ CE credits.

Certified Specialist in Healthcare Accreditation (CSHA)

This program has been approved for 11 continuing education units towards fulfilling the requirements of the Certified Specialist in Healthcare Accreditation certification, offered as a service of the Association of Healthcare Accreditation Professionals (AHAP).

Please visit www.hcmarketplace.com/seminars for learning objectives.

Cancellation Policy

Visit www.hcmarketplace.com/seminars or call 800/650-6787 for details.

Americans with Disabilities Act (ADA)

We encourage participation by all individuals. If you have a disability, advance notification of any special needs will help us better serve you. If you require special accommodations in order to participate in this educational activity, please notify us of your needs at least two weeks in advance of the program by calling 800/650-6787.